

# NGCOA Golf Industry Show

Marketing on a Shoe String February 8, 2017



### Marketing On a Shoestring (JJ Keegan, managing principal, JJ Keegan+)

The weak economy and insipid demand may have reduced your advertising budget to a shoestring, but you realize doing nothing is tantamount to giving up on your business. Fear not—tough times can actually be a catalyst for innovation. This session will highlight unique ways course operators have blended old-fashioned values with new-age technology to create a kind of marketing that generates business without breaking the bank.

# DID YOU KNOW

#### Our Goal Today Is to Help You Increase Your 2017 Income

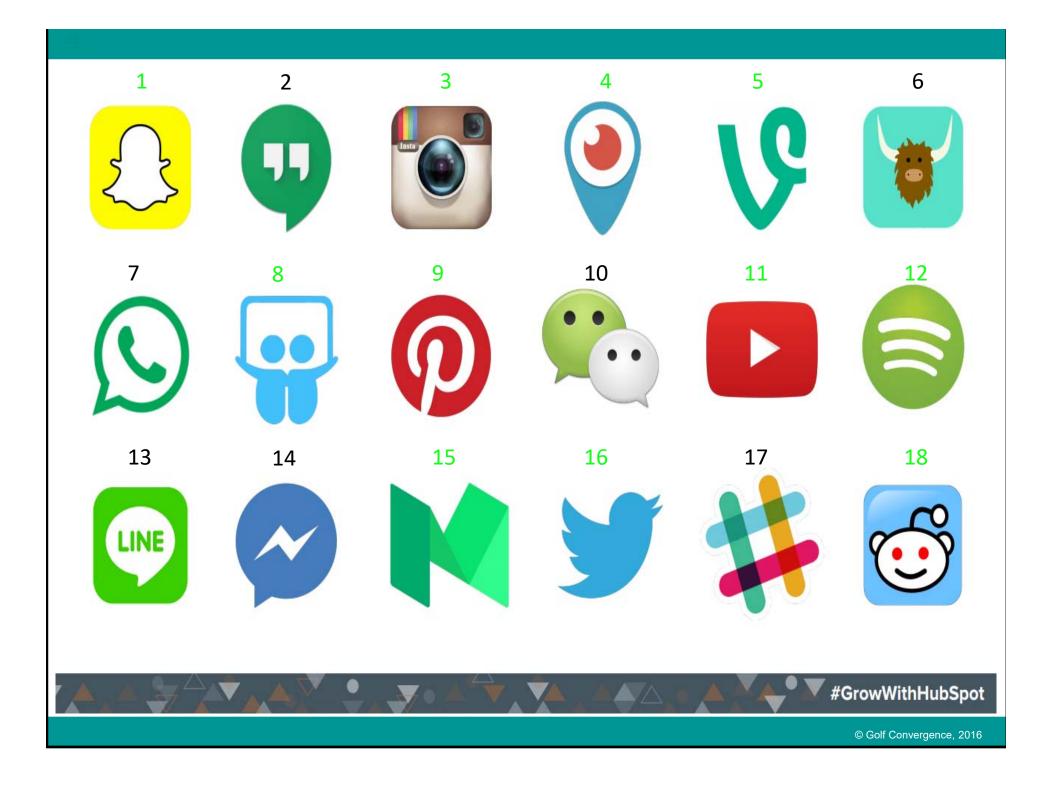


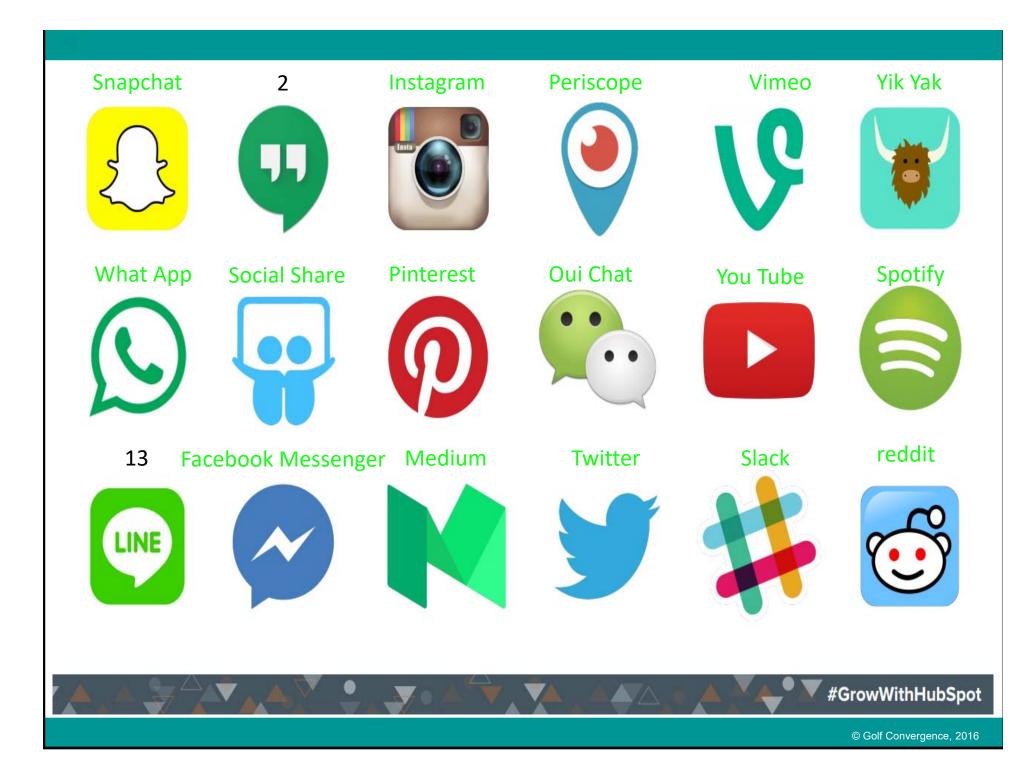
G: Golfer
O: Owner's Perspective
A: Auditor – CPA
T: Teacher

### GOLF BUSINESS CONFERENCE NATIONAL GOLF COURSE OWNERS ASSOCIATION

# You Will Gain Value from this Session if...

- Database capture is weak
- Website isn't optimized
- Data Analytics are Poor
- Marketing communication is inconsistent
- Social media efforts are hit and miss







Makin	ig You a S	Social Media Maven
f	220	https://www.facebook.com/jj.keegan.75
in	2,722	https://www.linkedin.com/in/james-keegan- b555537?trk=hp-identity-name
$\boxed{\bigcirc}$	166	https://www.instagram.com/jjkeegan/
Ø	15	https://www.pinterest.com/jjkeegan75/
	529	https://twitter.com/jjkeegangolf
NATIONAL	GOLF COU	RSE OWNERS ASSOCIATION

# Making You a Marketing Genius

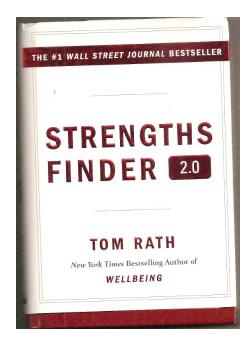
- 1) Website Grader (Free)
- 2) Sumo.me (\$384 per year)
- 3) Zopim (Free)
- 4) Leadlander (\$250 per month)
- 5) Hootsuite (\$9 per month)
- 6) Relief Jet (\$49 one time)
- 7) Spyfu.com (Free)
- 8) Orca (\$49 per month)
- 9) Alexa (Free)
- 10) Return Path (Free)

#### It Starts With Your Team

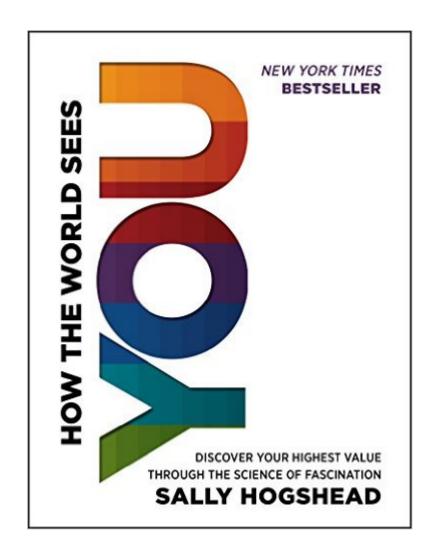
# DD YOU KNOW



## 33 Primary Strengths



LEARNER ACHIEVER FOCUS STRATEGIC ANALYTICAL



## MAESTRO

#### NATIONAL GOLF COURSE OWNERS ASSOCIATION

\*\*\* HOVER OVER EACH ARCHETYPE TO LEARN HOW IT FASCINATES \*\*\*

	INNOVATION You change the game with creativity	PASSION You connect with emotion	POWER You lead with command	PRESTIGE You earn respect with higher standards	TRUST You build loyalty with consistency	MYSTIQUE You communicate with substance	ALERT You prevent problems with care
INNOVATION You change the game with creativity	Innovation + Innovation THE ANARCHY	Innovation + Passion THE ROCKSTAR	Innovation + Power THE MAVERICK LEADER	Innovation + Prestige THE TRENDSETTER	Innovation + Trust THE ARTISAN	Innovation + Mystique THE PROVOCATEUR	Innovation + Alert THE QUICK-START
PASSION You connect with emotion	Passion + Innovation THE CATALYST	Passion + Passion THE DRAMA	Passion + Power THE PEOPLE'S CHAMPION	Passion + Prestige THE TALENT	Passion + Trust THE BELOVED	Passion + Myslique THE INTRIGUE	Passion + Alert THE ORCHESTRATOR
POWER You lead with command	Power + Innovation THE CHANGE AGENT	Power + Passion THE RINGLEADER	Power + Power THE AGGRESSOR	Power + Prestige THE MAESTRO	Power + Trust THE GUARDIAN	Power + Mystique THE MASTERMIND	Power + Alert THE DEFENDER
PRESTIGE You earn respect with higher standards	Prestige + Innovation THE AVANT-GARDE	Prestige + Passion THE CONNOISSEUR	Prestige + Power THE VICTOR	Prestige + Prestige THE IMPERIAL	Prestige + Trust THE BLUE CHIP	Prestige + Mystique THE ARCHITECT	Prestige + Alert THE SCHOLAR
TRUST You build loyalty with consistency	Trust + Innovation THE EVOLUTIONARY	Trust + Passion THE AUTHENTIC	Trust + Power THE GRAVITAS	Trust + Prestige THE DIPLOMAT	Trust + Trust THE OLD GUARD	Trust + Mystique THE ANCHOR	Trust + Alert THE GOOD CITIZEN
MYSTIQUE You communicate with substance	Mystique + Innovation THE SECRET WEAPON	Mystique + Passion THE SUBTLE TOUCH	Mystique + Power THE VEILED STRENGTH	Mystique + Prestige THE ROYAL GUARD	Mystique + Trust THE WISE OWL	Mystique + Mystique THE DEAD BOLT	Mystique + Alert THE ARCHER
ALERT You prevent problems with care	Alert + Innovation THE COMPOSER	Alert + Passion THE COORDINATOR	Alert + Power THE ACE	Alert + Prestige THE EDITOR-IN- CHIEF	Alert + Trust THE MEDIATOR	Alert + Mystique THE DETECTIVE	Alert + Alert THE CONTROL FREAK

PRIMARY FASCINATION ADVANTAGE

SECONDARY FASCINATION ADVANTAGE ... HOVER OVER EACH ARCHETYPE TO LEARN HOW IT FASCINATES ...

# DID YOU KNOW

All You Need to Know About Golf Industry in 5 Slides





# **SEEKING EQUILIBRIUM** GOLFERS PER 18 HEQ



# Golfers/18HEQ 1,711 1,844 1,218 3,714

18HEQs 14,437 2,084 2,762 2,692





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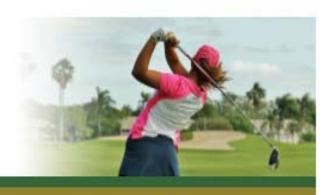


## ALL U.S. GOLFERS

Number							
	1985	1990	1995	2000	2005	2010	2011
All golfers age 6+ (in millions)	19.5	27.4	24.7	28.8	30.0	26.1	25.7

	Male	Female	Total
All golfers age 6+			
Age	41.7	40.7	41.5
HH income	\$85,700	\$82,400	\$85,100
Annual rounds	18.6	15.5	18.0





## ALL U.S. GOLFERS

	1985	1990*	1995	2000	2005	2010	2012	2013
All golfers age 6+ (in millions)	19.5	24.2	24.7	28.8	30.0	26.1	25.3	24.7
ərage of 1989 and 1991								
Averages								
		Male		F	emale		Total	
All golfers age 6+								
Age		44.3		42.0		43.8		
HH Income		\$91,400		\$91,400 \$		\$91,400		
Annual Rounds		19.8			15.4		18.8	



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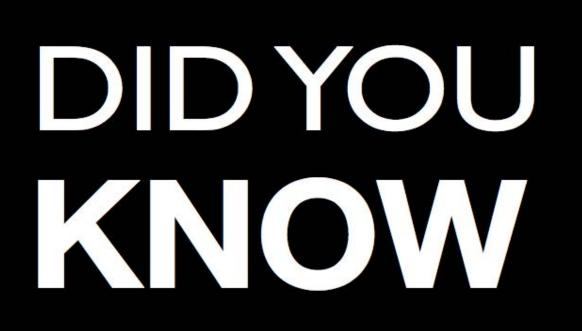
## ALL U.S. GOLFERS

	2010	2011	2012	2013	2014	2015
All golfers age 6+ in millions)	26.1	25.7	25.3	24.7	24.7	24.1
Averages				rr		
	M	ale 🛛	Fema	ale	Total	
All golfers age 6+						()
Age	42	2.9	- 37,	0	41.4	
HH Income	\$96	145	\$96,4	486	\$96,238	6
Annual Rounds	21	.4	13.	0	19.3	

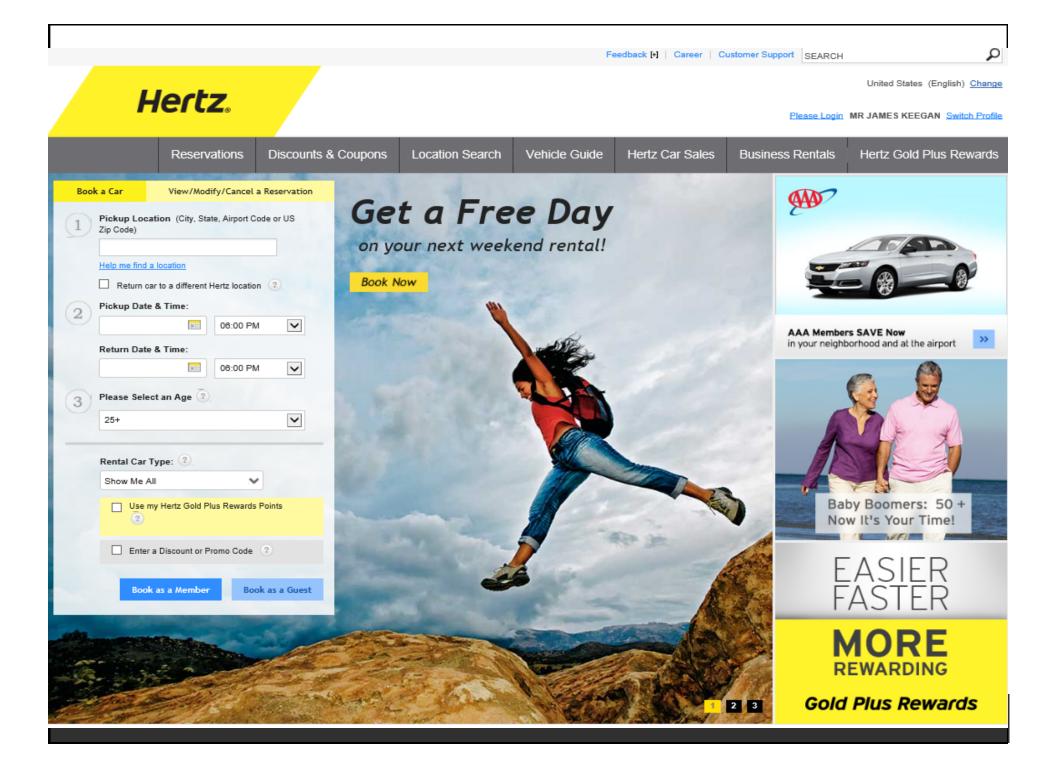
## **GOLF BUSINESS** CONFERENCE NATIONAL GOLF COURSE OWNERS ASSOCIATION

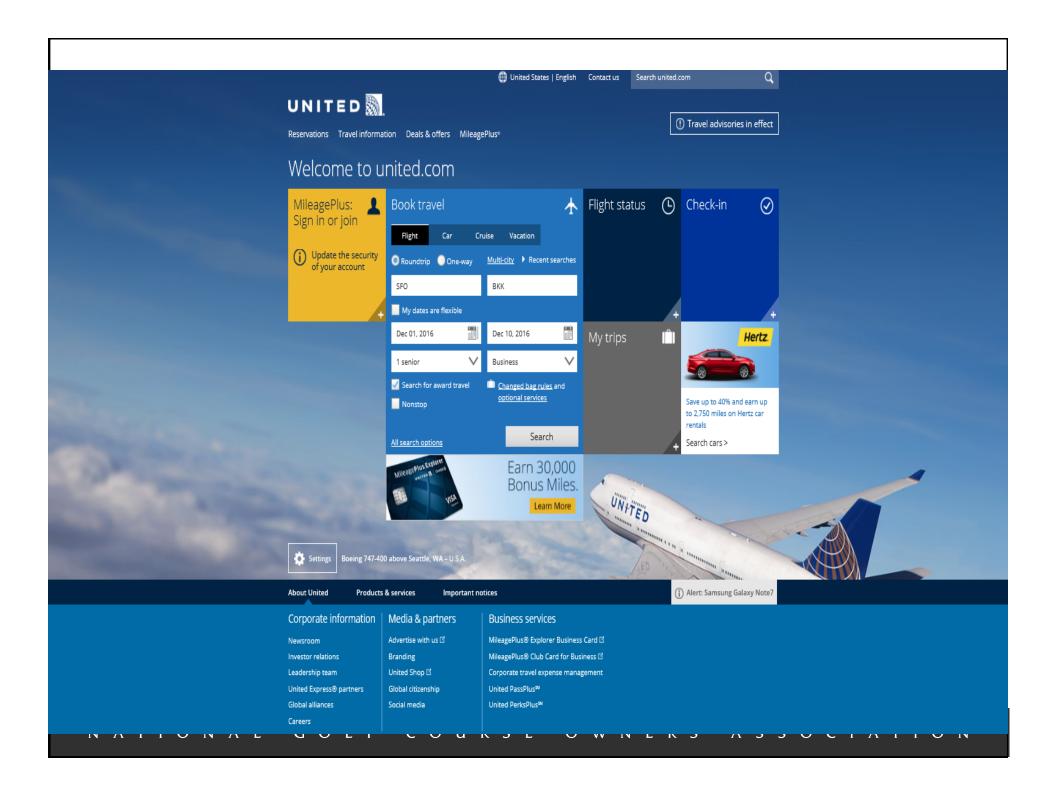
Supply	Nationally - Supply Exceeds Demand. Competitive Forces control the prices
Weather	Rain, Snow, Sleet, Wind: Unpredictable Variability
Technology	Internet & Social Media of endless improvements and update mandates have changed in a marketplace of endless choices in an experience based economy
Time Crunched Culture	Lifestyle integration of home, work, commuting and a child centered focus on the wants, needs and desires have transferred to millennials seeking high intensity activities of short duration.
Expenses	Water, Electricity, Fertilizer, Labor, Benefits
NATIONAL GOL	F COURSE OWNERS ASSOCIATION

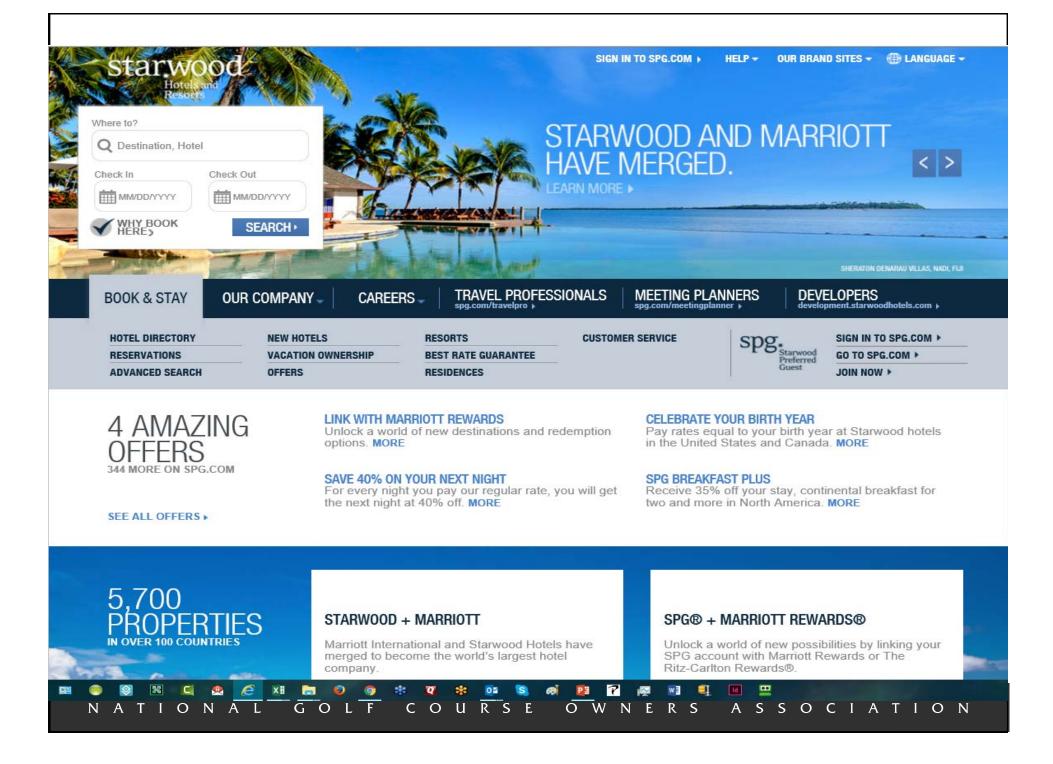
#### Information or Transaction Oriented?





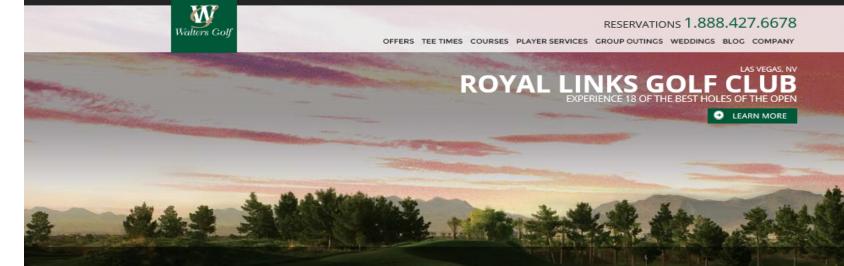




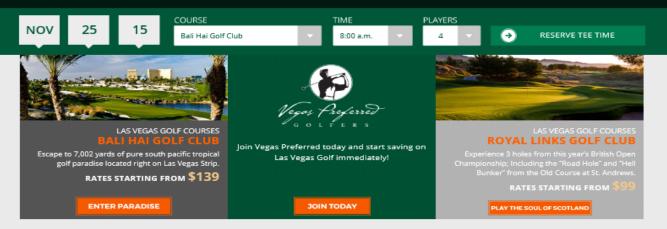








#### TEE TIME RESERVATIONS



🗢 Learn More about Bali Hai and Royal Links in HD 🛛 🗢

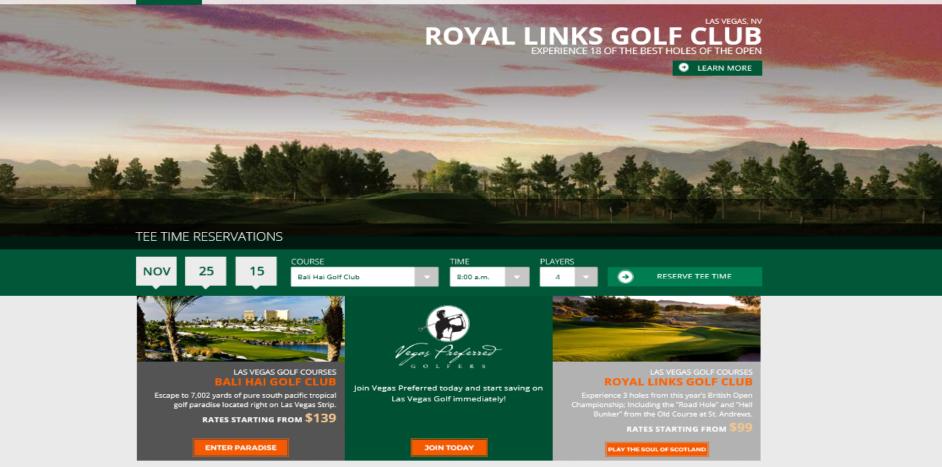






#### RESERVATIONS 1.888.427.6678

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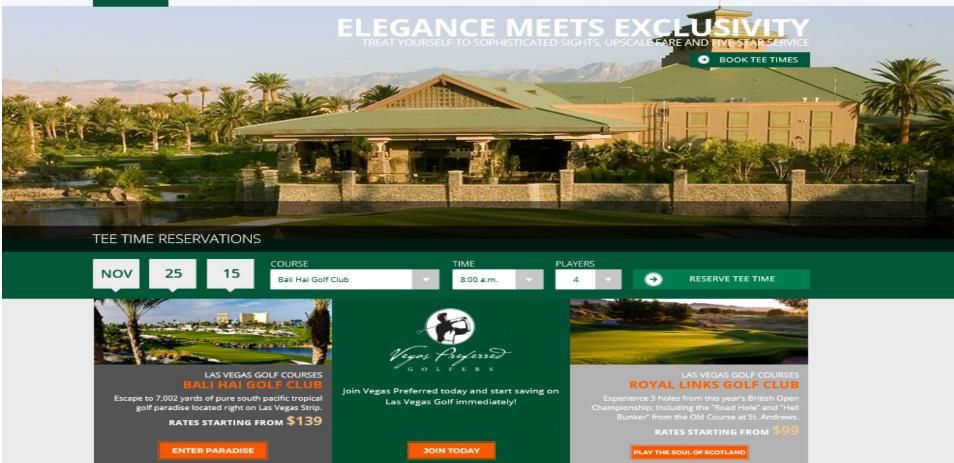
🗻 Learn More about Bali Hai and Royal Links in HD



## Walters Golf

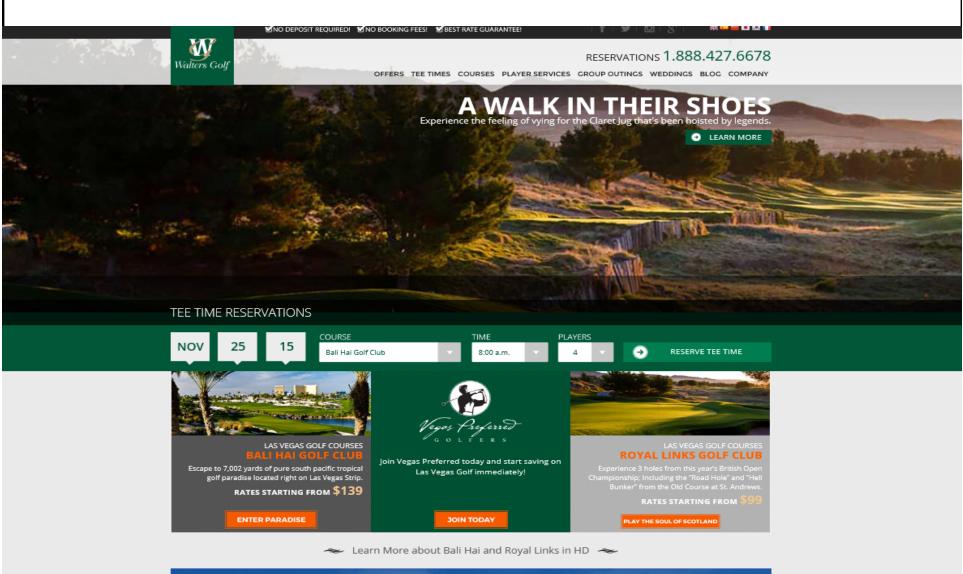
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### All digital growth now coming from mobile usage - comScore

Mobile now represents 65 percent of digital media time, while the desktop is becoming a "secondary touch point" for an increasing number of digital users.

Greg Sterling on April 3, 2016 at 1:01 pm



A new <u>report</u> from comScore uses a vertiable mountain of data to expose and explain the multiplatform state of internet user behavior. However, it also makes clear that mobile is now the growth driver, while the desktop is rapidly becoming a "secondary touch point" for a large percentage of the US digital audience.

The report, entitled <u>2016 US Cross-Platform Future in Focus</u>, covers a broad range of channels and consumer behaviors. I won't try to cover everything here, just some of the high-level usage data. The full report is free and can be downloaded after registration.



#### Becoming a Marketing Wizard







# WEBSITE Grader - Free



# HOW STRONG IS YOUR WEBSITE?

WEBSITE

EMAI

GET YOUR ANSWER 🗲

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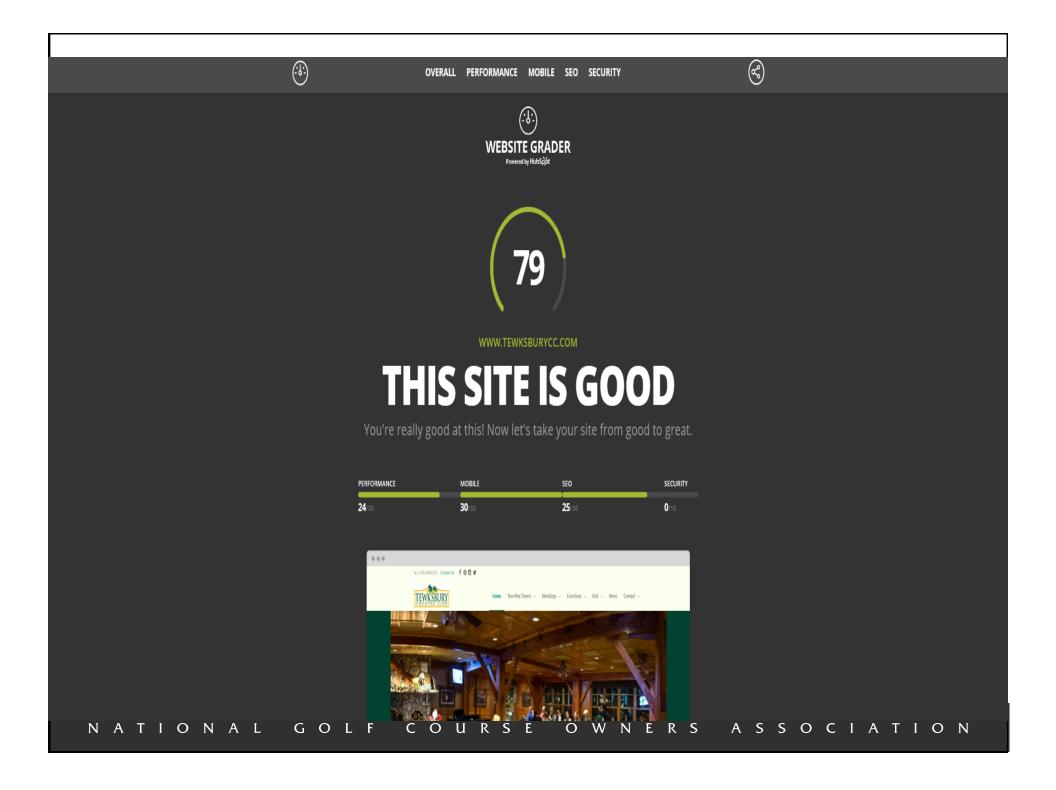
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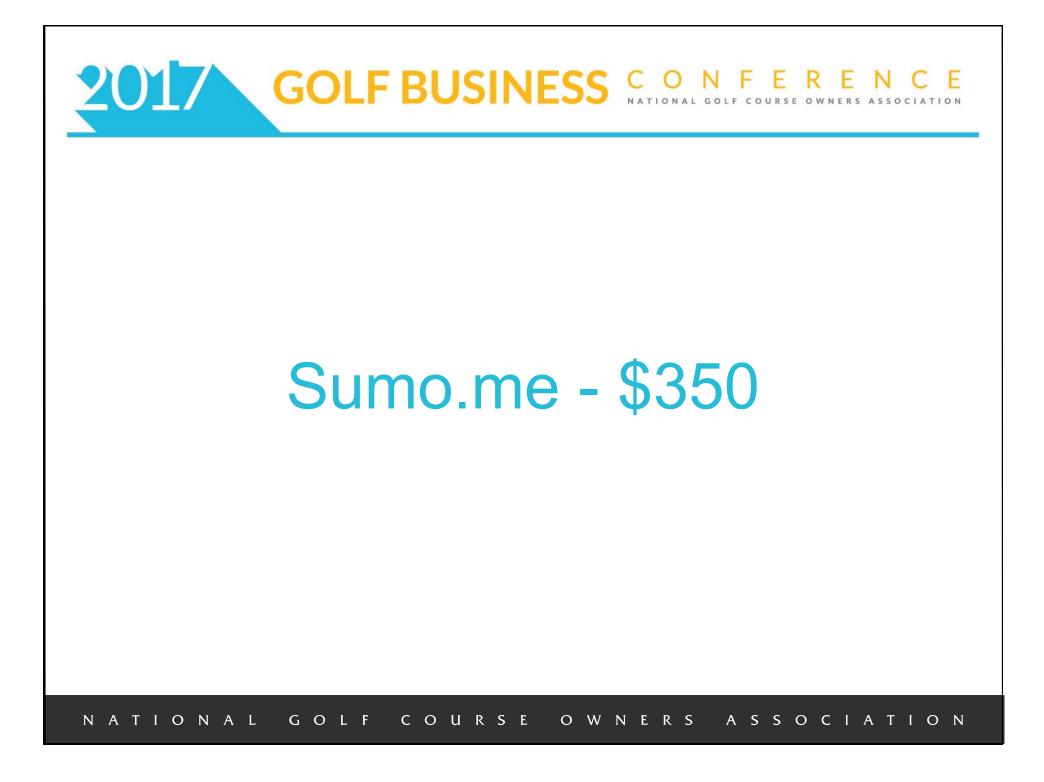
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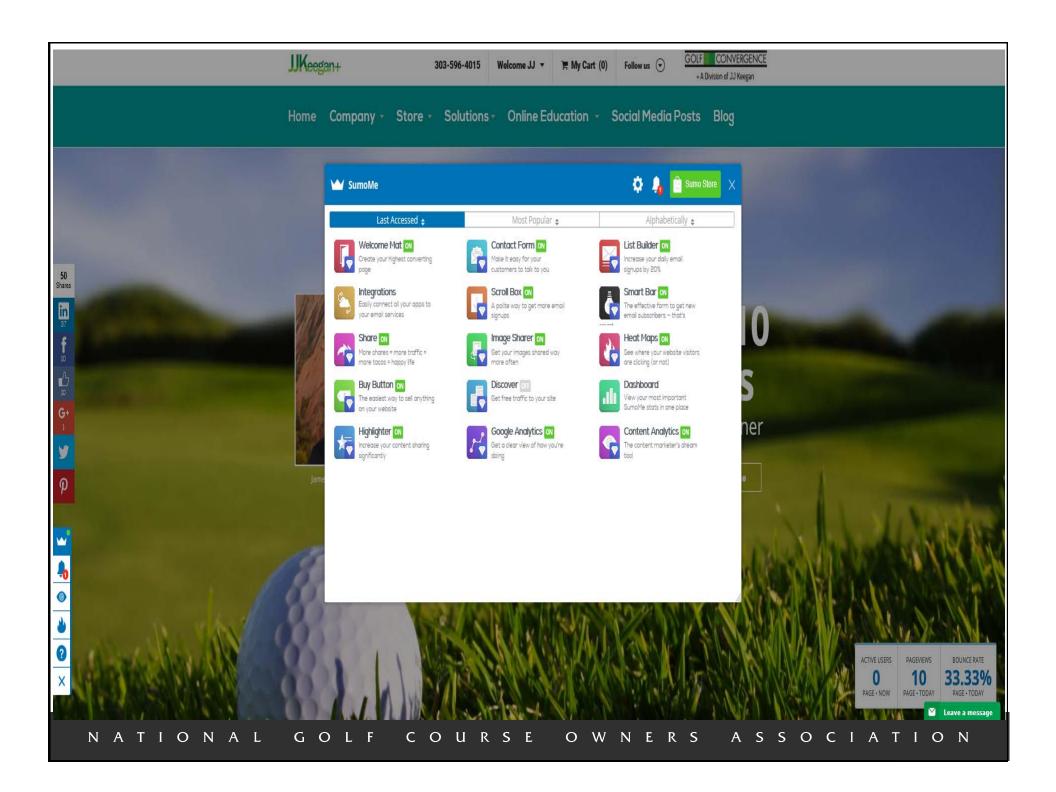
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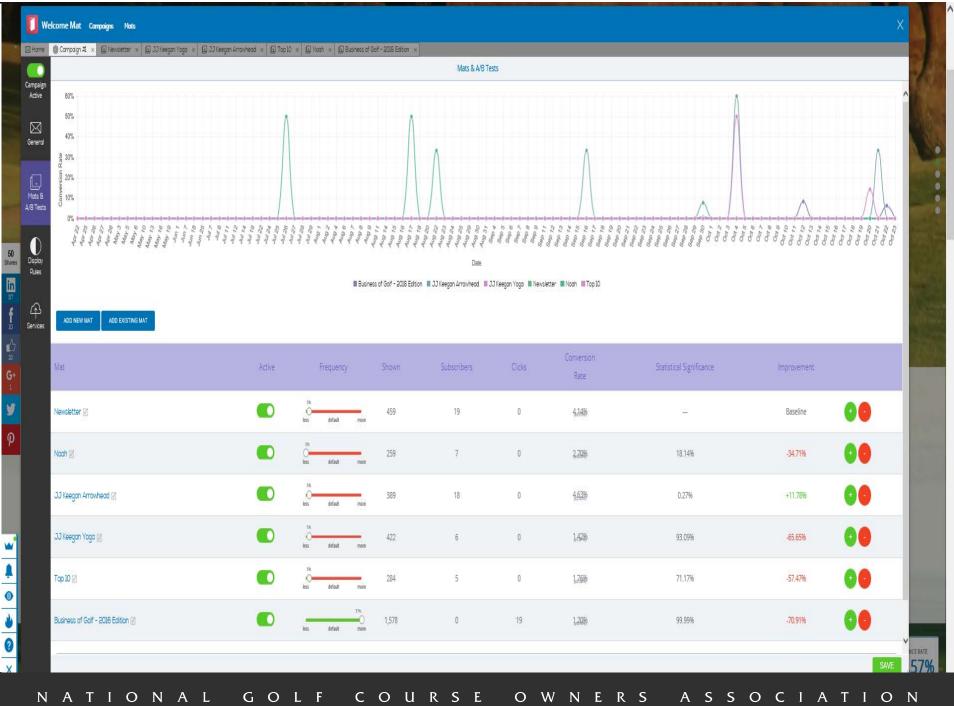
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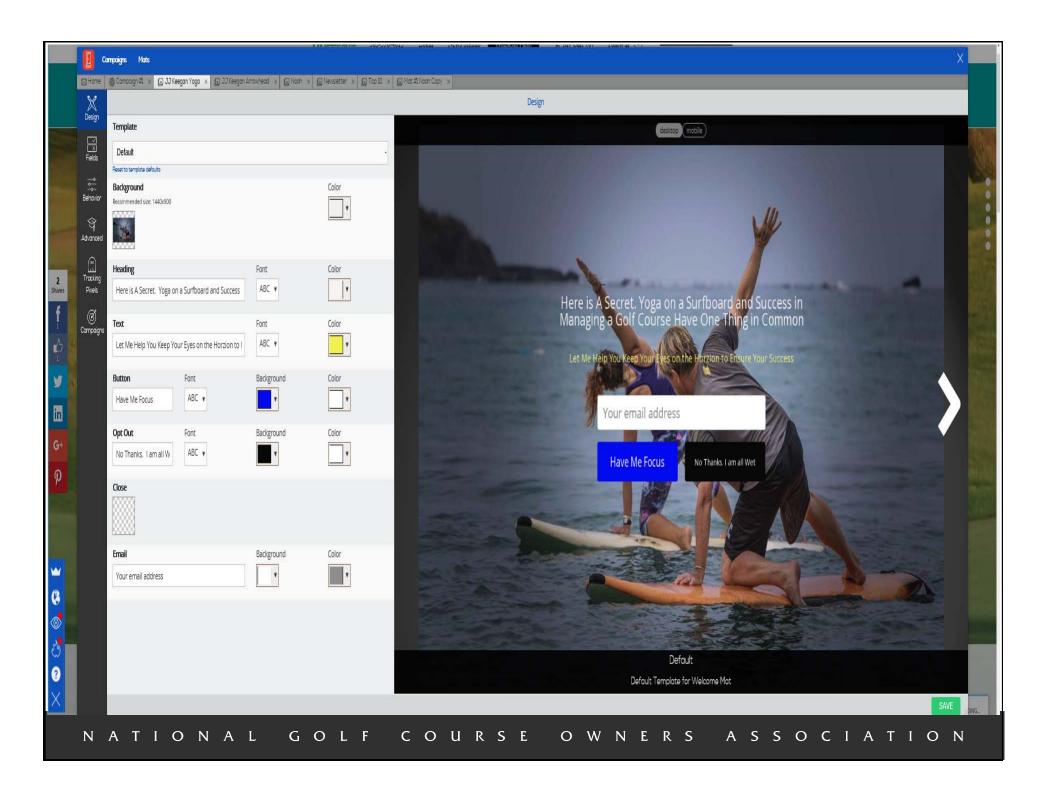


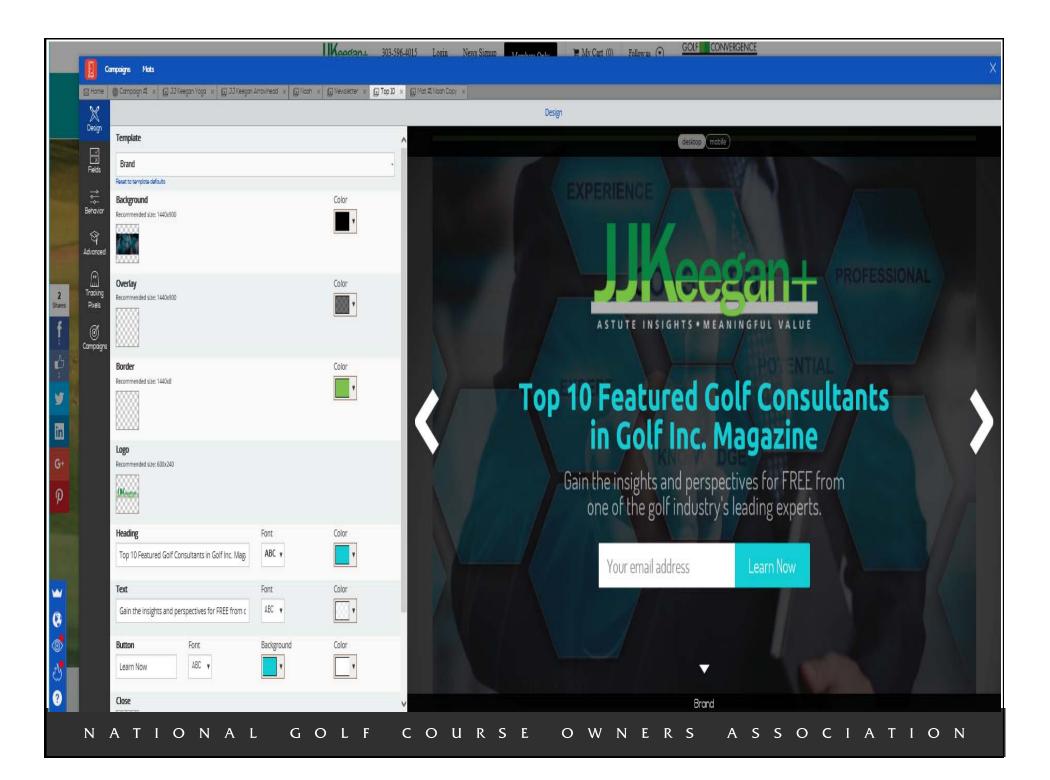


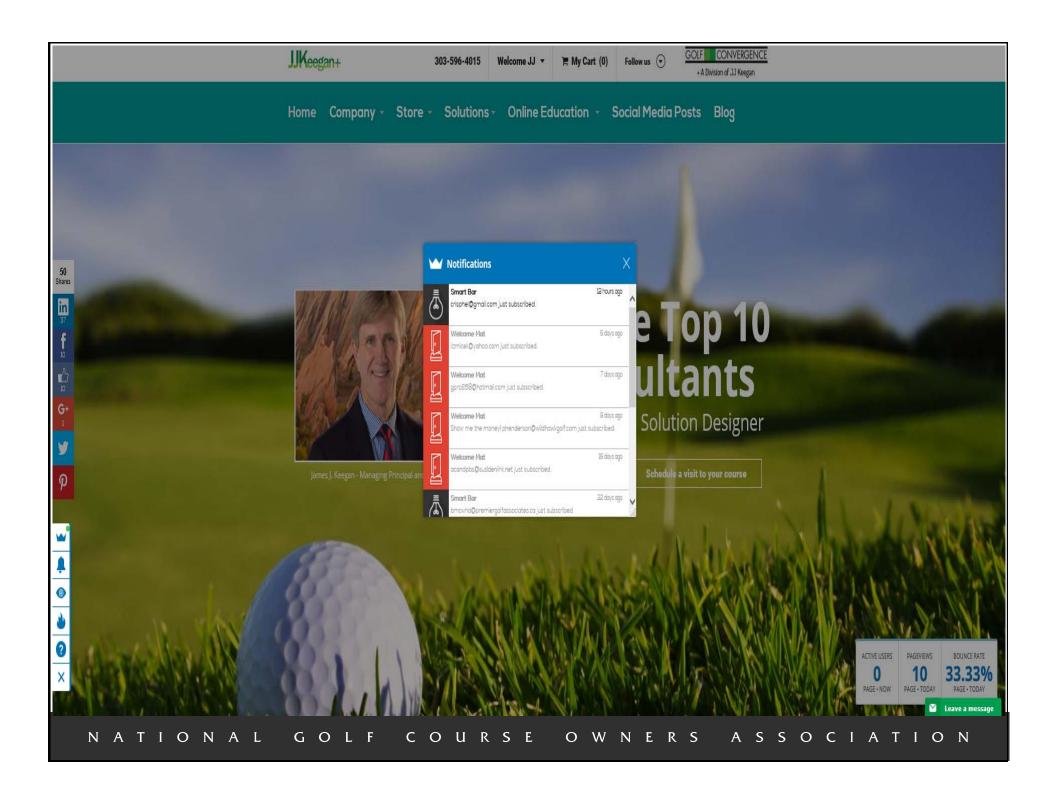


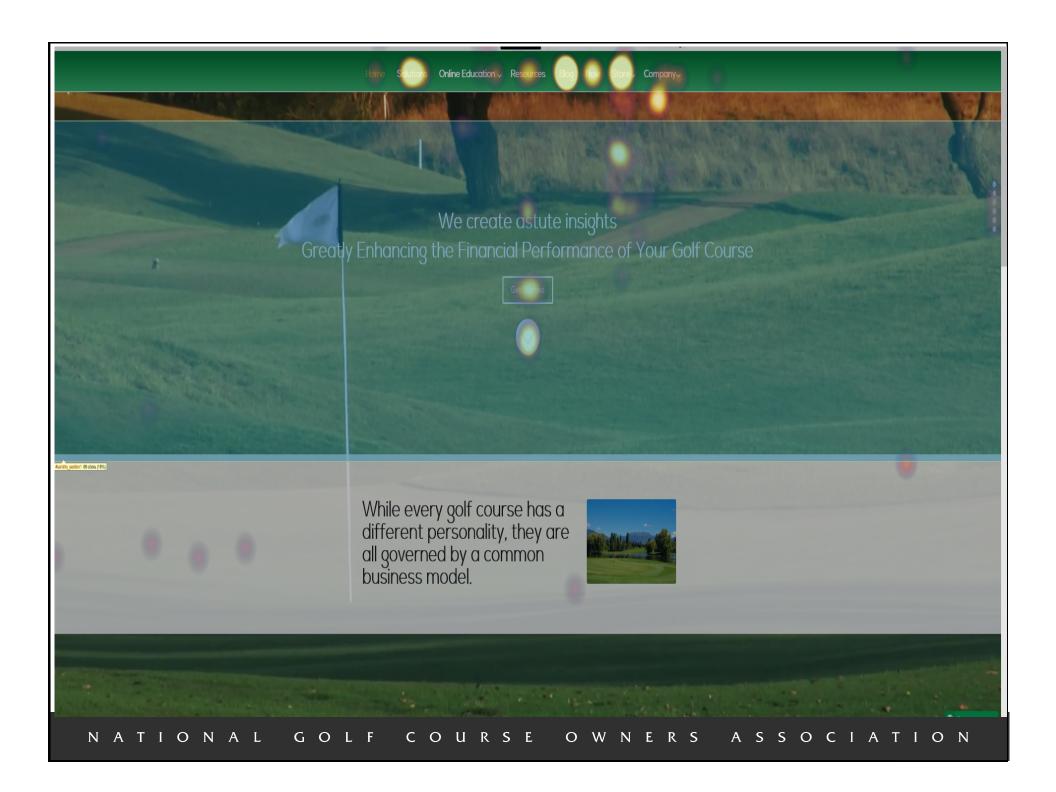


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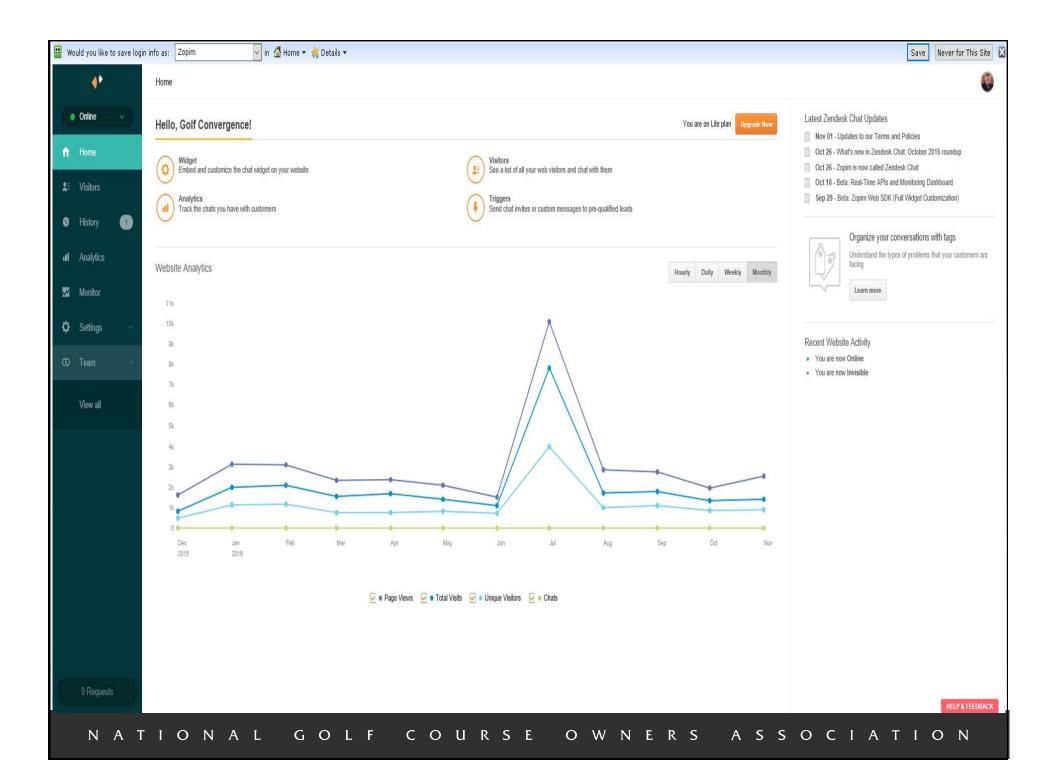


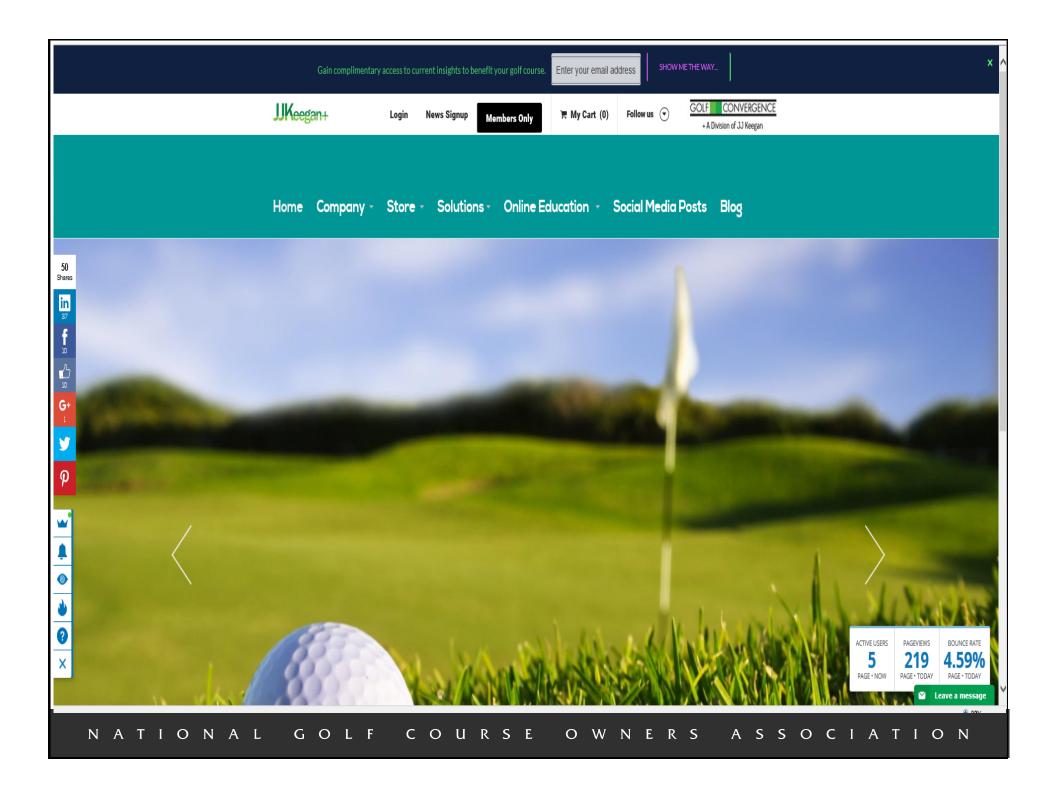


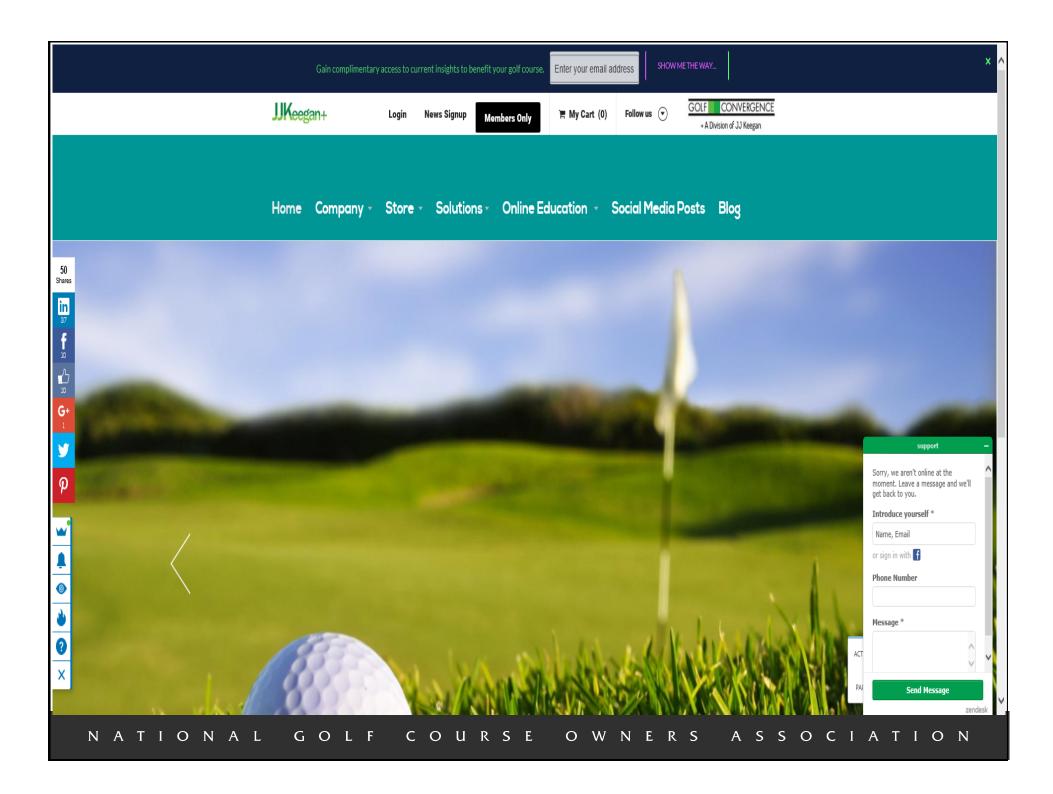


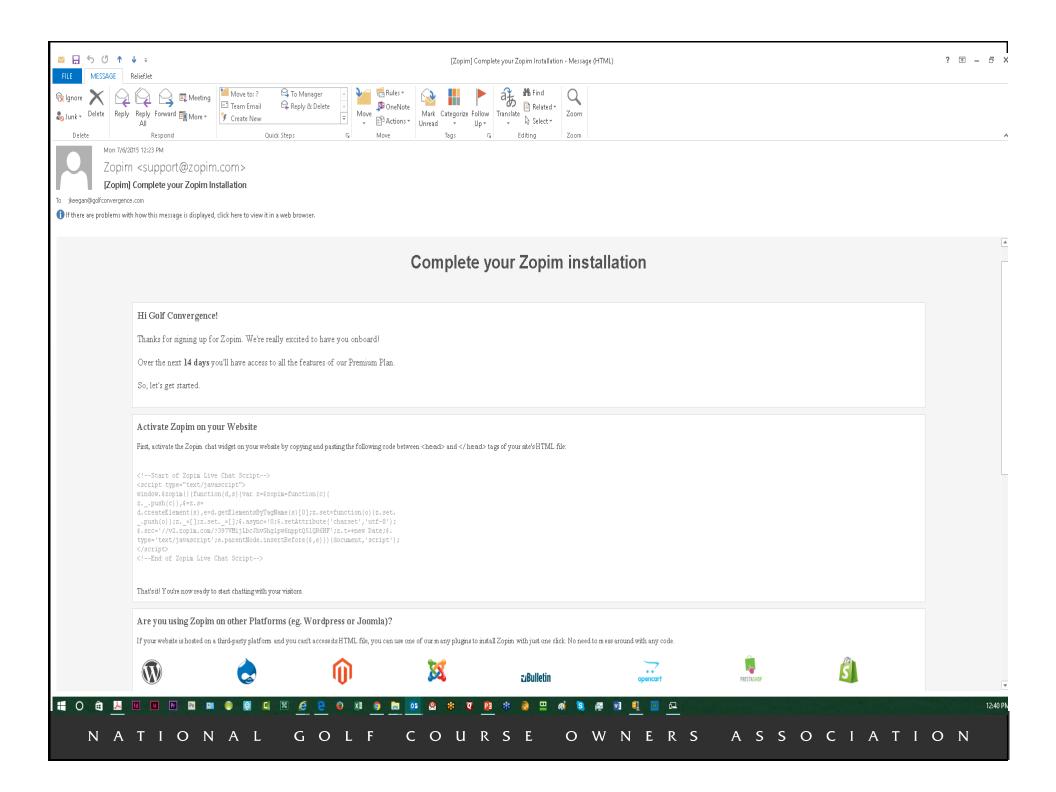


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		LITE	BASIC	ADVANCED	PREMIUM		
		TRY	TRY	TRY	TRY		
	PRICING						
	Monthly pricing (billed annually)	Free	\$11.20 USD per month/agent	\$20.00 USD per month/agent	\$44.00 USD per month/agent		
	Monthly pricing (billed monthly)	Free	\$14.00 USD per month/agent	\$25.00 USD per month/agent	\$55.00 USD per month/agent		
	Total Agents	only 1	Unlimited	Unlimited	Unlimited		
	SUPPORT FROM THE ZENDESK TEAM						
	Self-service Help Center & Community	<b>v</b>	<ul> <li></li> </ul>	✓	✓		
	Email support	<b>v</b>	<ul> <li></li> </ul>	<b>v</b>	<ul> <li>Image: A second s</li></ul>		
	Live Chat Support	only 8X5	only 24X5	only 24X5	24X7		zendesk cho
	CHAT EXPERIENCE						We're Online
	Concurrent chats	only 1	Unlimited	Unlimited	Unlimited		











#### **LEADLANDER**

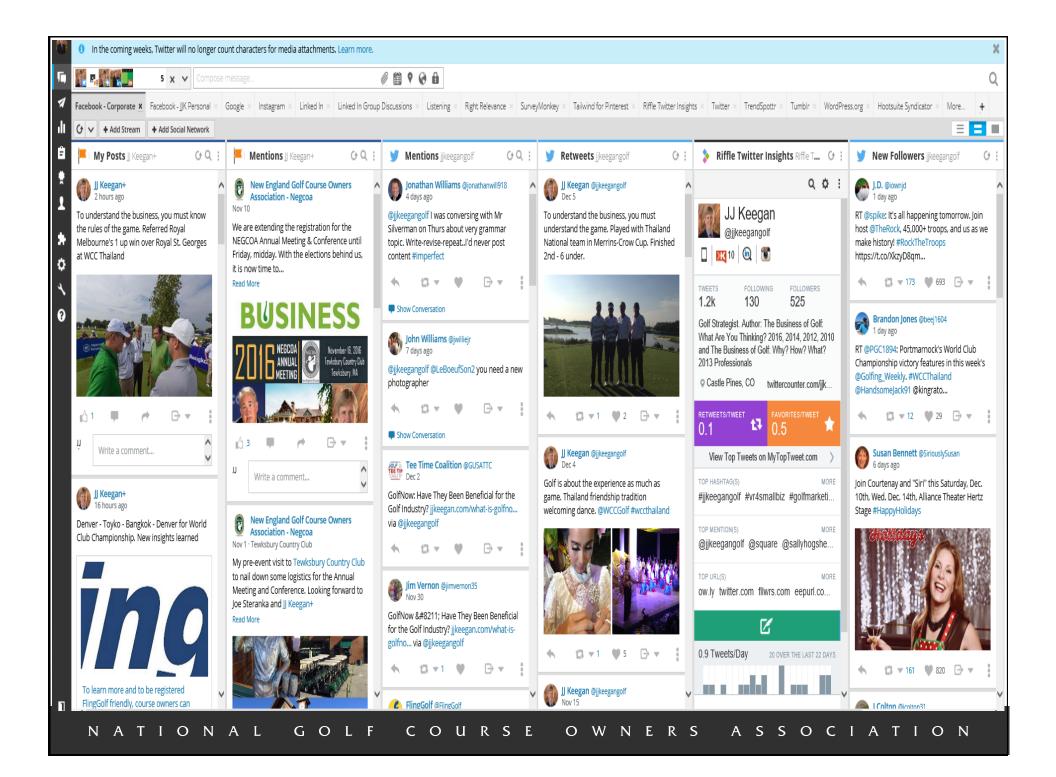
Dashboard Most Recent Most Active Search Settings Security Logout

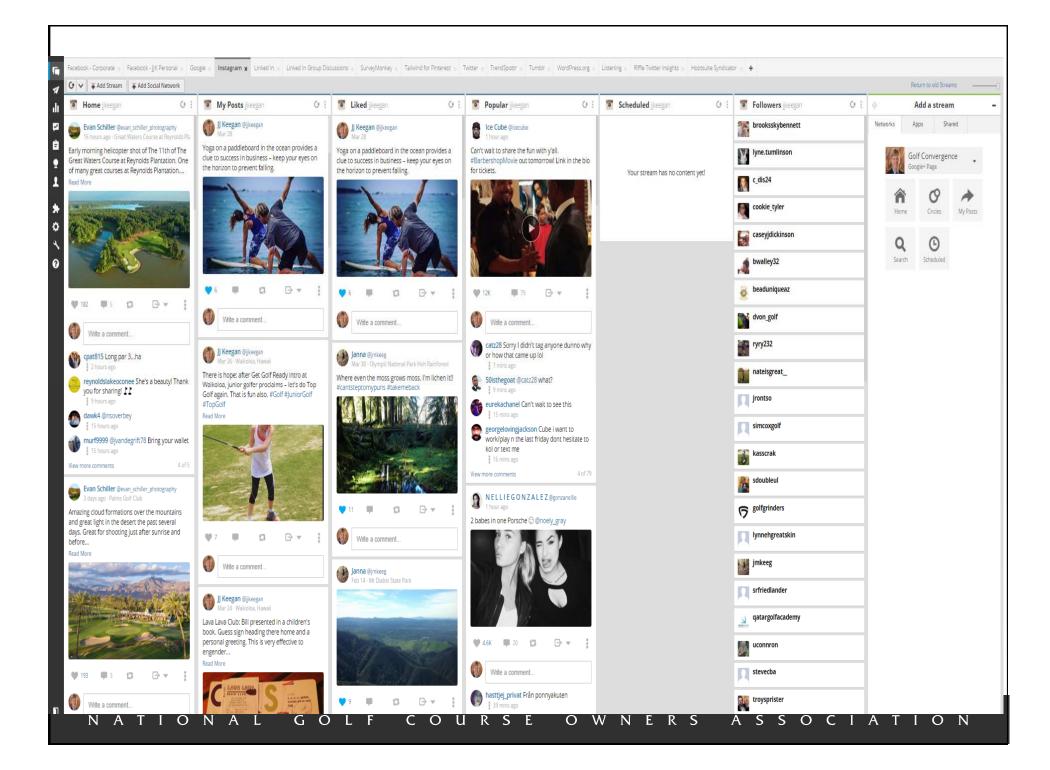
Update to display visits between 01/01/2016 and 14/11/2016 from companies V

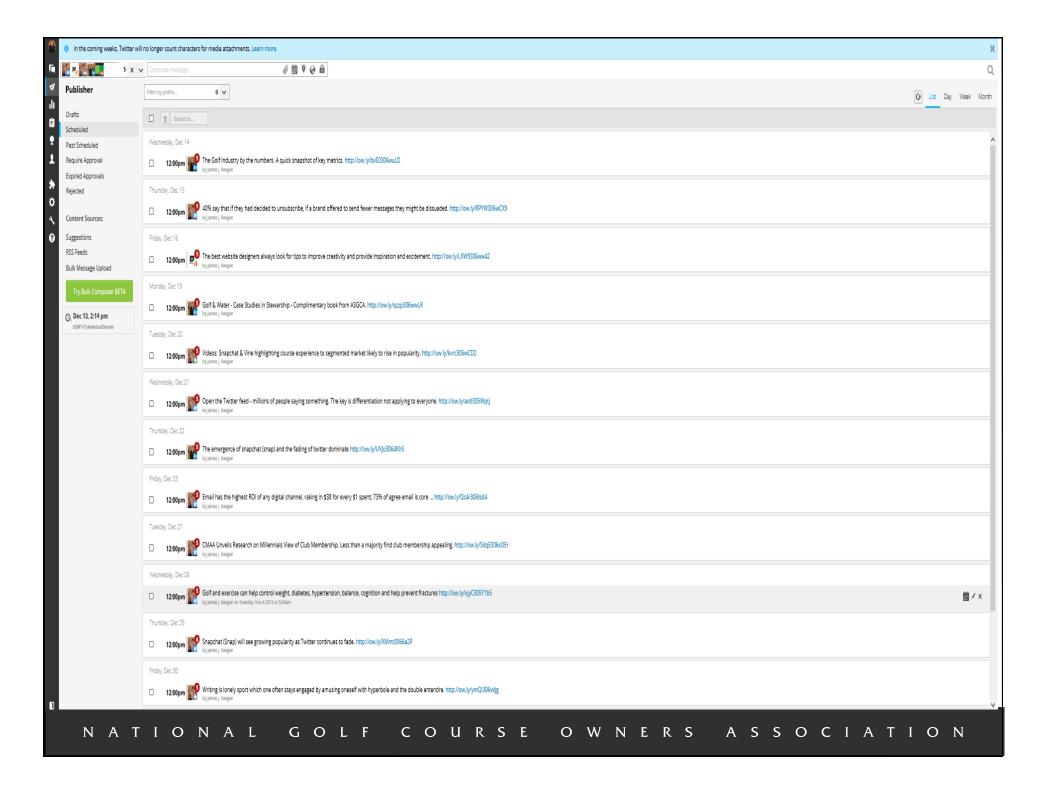
	Most Recent Visitors	Statistics	Number Of Visitors Per Day During This Period
ljkeegan 14/1/2016 Vavigant Consulting, Inc. 14/11/2016 Regus Management Group 14/11/2016 IPG Capital, L.P. 14/11/2016		There were <b>3193</b> visitors during this period.	
Data Matters 14/11/2016 Charter Communications ( <del>sbsnith@student.uiwtx.e</del> Choopa Llc: 14/11/2016	<b>du)</b> 14/112016	At least <b>1505</b> visitors viewed more than one page.	177 22 43 44 7,5 9,6 11,8 10,9 10,70 Referring Sites Most Active Locations
SimpleLink LLC 14/11/2018 Cummins Engine Co. 13/11/2018 Cloudflare 12/11/2018 Cloudflare 12/11/2018		There were <b>84</b> visitors who converted by submitting a form.	linkedin.com Inkd.in Intd.in
Cloudflare 12/11/2016 Most Recent Search Terms	Most Recent Per sbsmith@student.uiwtx.edu 14112018	ople	Most Active Visitors
	kyle@tagteamdesign.com 1111/2016 psampliner@gmail.com 1011/2016		Tagteamdesign CloudFlare Hubspot Golfchannel
	Sjohnson@threecrownsgolfolub.com Ø112016 proabrams@yahoo.com 7/112016		Jjkeegan Legendarymaketing Golfoonvergence Clubprophetsystems
	kevin@twincibesgolf.com - [00]{VIEX1ED 5/112018 luckypar2@yahoo.com 4/112018		Gvrgolf NBC Universal, Inc.

		SEARCH TOOLS	All Mail Items - Golf Convergence - Carbonite Backup - Outlook
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New Delete	Respond	Quick Steps 🕞	Move Tags Find
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Inbox	All Unread	By Date ▼ Newest ↓ 🛋	LeadLander Alert <alerts@leadlander.com> jjkeegan@jjkeegar</alerts@leadlander.com>
+Bid Sync	4 Yesterday	By Date Newest +	Form Alert: khamilton@evergreengolfcentre.com
+Google Alerts	LeadLander Alert		Form Alen. knaminon@evergreengoncenae.com
	- 38 KB	Sat 7:17 PM	LeadLander Form Submission Alert
ا jjkeegan@jjkeegan.com (1)	LeadLander Alert		The following person submitted a form on your website.
Inbox	31 KB	Sat 7:08 PM	Email: <u>khamilton@evergreengolfcentre.com</u>
Drafts [3] Deleted Items 1	LeadLander Alert		
Junk	29 KB	Sat 7:06 PM	Information about this visit:
Outbox	LeadLander Alert		Details: Click here to view details in LeadLander
Search Folders	27 KB	Sat 7:03 PM	IP Company:
	LeadLander Alert		IP Address: 75.159.67.68
jjkeegan@jjkeegan.golf	25 KB	Sat 7:03 PM	IP Location: Lethbridge, AB, Canada
Inbox	LeadLander Alert		First 30 pages viewed during this visit:
Deleted Items	23 KB	Sat 5:31 PM	10/22/2016 5:26:34 PM http://jjkeegan.com/store/business-of-gol
Gmail]	LeadLander Alert		f-what-are-you-thinking-2016/?LLM=Email_A
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> 2014 - Business of Golf - Fall Semester	LeadLander Alert		10/22/2016 5:28:00 PM_https://jjkeegan.com/store/cart/ 10/22/2016 5:28:15 PM_https://jjkeegan.com/store/cart/
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▷ jjkeegan@jjkeegan.golf	Save Email Addresses from Messages contacts convert delete	
	Save Email Addresses from Messages to Contact Folder Save Email Addresses from Messages to Contact Group duplicates eml export	
▷ Golf Convergence - Carbonite Backup	Save Email Addresses to Contact Folder faxes fields files find	
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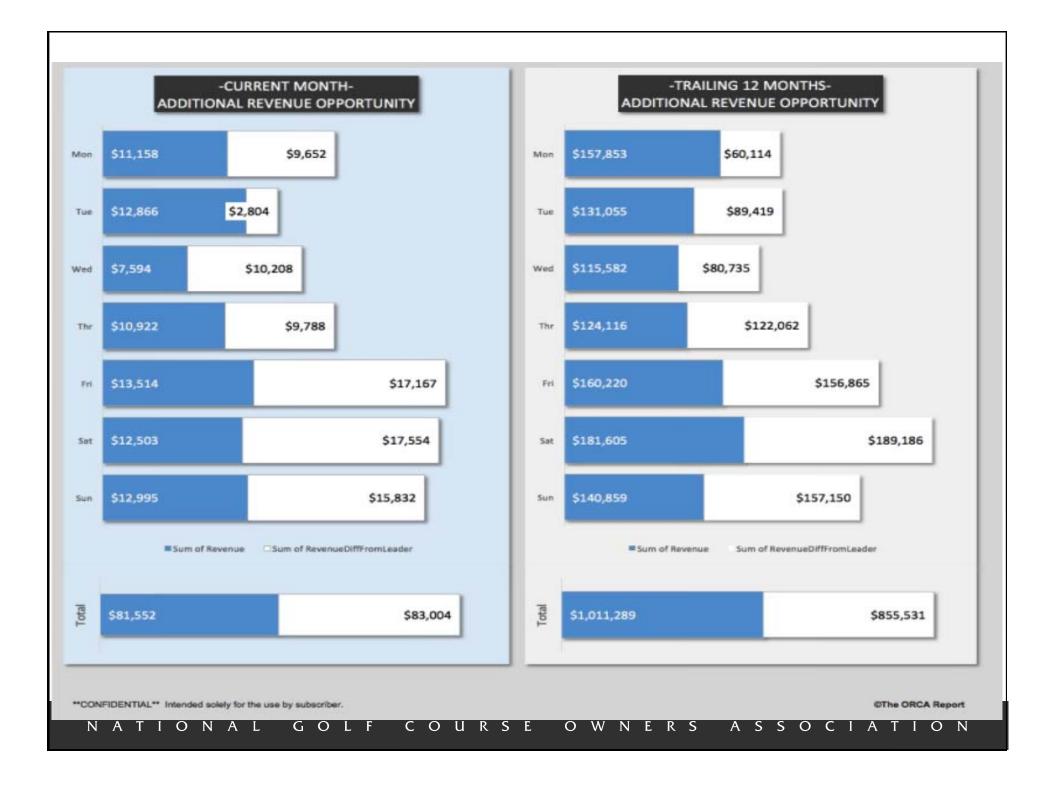






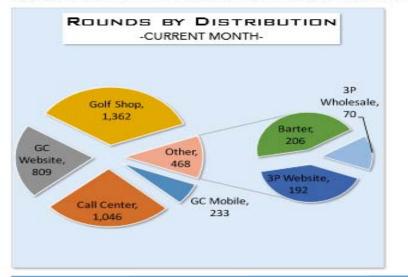
For the month of: November 2015 Date Created: December 30, 2015 Monthly Competitive Set Data Includes Subject Property REVPAR (\$) OCCUPANCY (%) My Course Comp Set Index (OCCI) My Course Comp Set Index (PARI) 55.3 16.79 24.40 68.80 67.7 81.7 CHANNEL MIX (%) ARPR (\$) My Course Index (CHMI) Comp Set Index (ARRI) My Course Comp Set 36.06 100.0 94.0 106.4 30.36 84.20

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#### Dashboard #1 - Distribution Dashboard

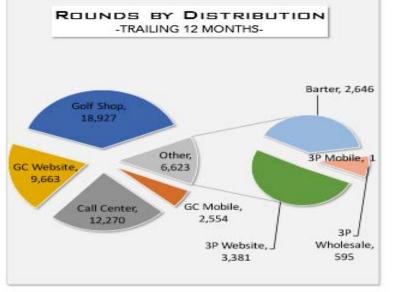
For the month of: November 2015 Date Created: December 30, 2015 Monthly Competitive Set Data Includes Subject Property



	-Rnds	%	ARPR
Golf Shop	1,362	35%	\$39.89
Call Center	1,046	27%	\$47.72
GC Website	809	21%	\$40.74
GC Mobile	233	6%	\$36.25
Barter	206	5%	\$0.00
3P Website	192	5%	\$49.15
3P Wholesale	70	2%	\$74.26
Grand Total	3,918	100%	\$41.14

CURRENT	MONTH	BARTER	OPF	Y. COS	ST
	-Rnds	-ARPR		-Est. Rev	% OCC
	5	\$42.66	\$	213	63.9%
	80	\$46.78	\$	3,743	67.3%
	121	\$35.58	\$	4,305	254.7%
	206	\$40.10	\$	8,261	

BARTER RNDS W/O OPPY. COST



GOLF COURSE

	-Rnds	96	-ARPR
Golf Shop	18,927	38%	\$34.05
Call Center	12,270	25%	\$44.26
GC Website	9,663	19%	\$40.29
3P Website	3,381	7%	\$44.40
Barter	2,646	5%	\$0.06
GC Mobile	2,554	5%	\$31.69
3P Wholesale	595	196	\$65.56
3P Mobile	1	0%	\$99.00
Grand Total	50,037	100%	\$44.91

TRAILING	12	MONTH	BARTER	2 0	PPY. CC	JST
		-Rnds	-ARPR		-Est. Rev	% OCC
		40	\$38.75	\$	1,550	51.7%
		902	\$53.08	\$	47,879	56.0%
		407	\$45.74	5	18,616	58.3%
		1,286	\$32.72	\$	42,078	92.9%
		2,635		\$	110,123	

O W N E R S A S S O C I A T I O N

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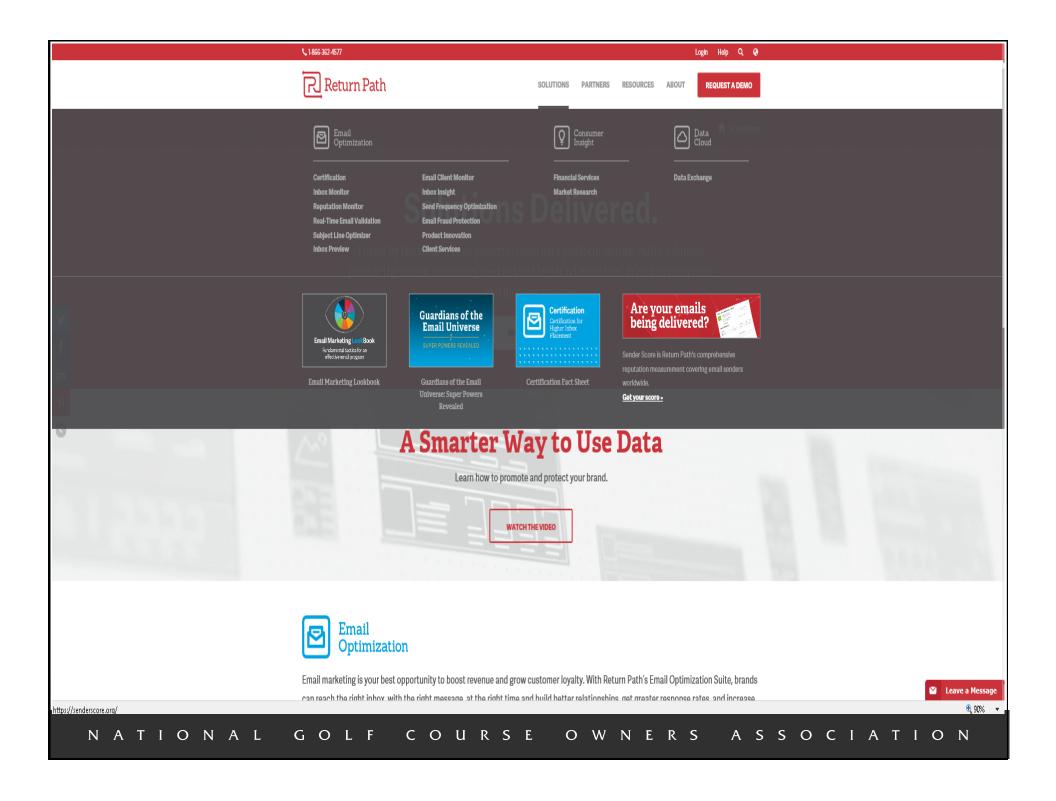
(a) Alexa	zon.com pany		Features ∽ Reso	urces ∽ Pricing Log	in SIGN UP
Find Website Traffic Sta	atistics: usga.org			Find	
usga.org Traffic St Find similar sites to usga.org					This site's metrics are estimated
GROW YOUR BUSINESS USING	How popular is usga.org?				?
ALEXA <ul> <li>Keyword Difficulty Tool</li> <li>Competitor Keyword Matrix</li> <li>On-Page SEO Checker</li> <li>SEO Audit Tool</li> <li>Audience Overlap Tool</li> </ul>	Alexa Traffic Ranks How is this site ranked relative to other sites?	Global Rank 🚱 States States			
<ul> <li>Competitive Intelligence</li> <li>Try 7 days Free</li> <li>Learn More</li> </ul>	Monthly Unique Visitor Metrics Past 30 Days — Last Updated December 11, 2016 Country @	Estimated Unique Visitors 🕖	Estimated Visit	ts 🕡	Estimated Pageviews 🕥
	United States	Advanced Plan only	Advanced Plan o	only	Advanced Plan only
	Loyalty Metrics 🕜 Based on unique visitor estimates	Visits per Visitor Advanced Plan only	Pageviews per Visit Advanced Plan only		Pageviews per Visitor Advanced Plan only
		Data for this site available in the Advanced plan. Upgrade to view			
ΝΑΤ	IONAL GOLF	COURSE OWNERS	S A S S	ΟСΙΑΤ	ΙΟΝ

(a) Alexa	zoncom sany	Data for this site available in the Advance	ed plan. Upgrade to view	Features 🗸 Resources 🗸 Pr	ricing Log in SIGN UP
GROW YOUR BUSINESS USING	Audience Geography Where are this site's visitors located?				
ALEXA	Visitors by Country		Country	Percent of Visitors	Rank in Country
0			United States	84.4%	35,126
Keyword Difficulty Tool     Competitor Keyword Matrix     On-Page SED Checker     SED Audit Tool     Audience Overlap Tool     Competitive Intelligence  Try 7 days Free			I hia	1.4%	326,025
Learn More	How engaged are visitors to usga.org?				?
	Bounce Rate 49.90% • 6.00%	Daily Pageviews per Visitor 2.20 • 11.65%		Daily Time on Site 3:54 a 2009	
	Where do usga.org's visitors come from?				?
	Search Traffic What percentage of visits to this site come from a search engine?		Top Keywords from Search Engines Which search keywords send traffic to this site?		
	() Alexa		Keyword		Percent of Search Traffic
			1. us open 2016		7.31%
			2. us open		6.10%
			3. usga 4. usga handicap		3.15%
	Jan '16 Apr'16 Jul '16 Oct '16 Search Visits		4. usga nanoicap 5. us open golf		2.93%
	12.10% 12.00%				
				Upgrade to View	
	Upstream Sites Which sites did people visit immediately before this site?				
N A	TIONAL GOLF	COURSE O	WNERS	Α S S O C I A	ΤΙΟΝ



### **Return Path - Free**

NATIONAL GOLF COURSE OWNERS ASSOCIATION



#### Email Wizardry

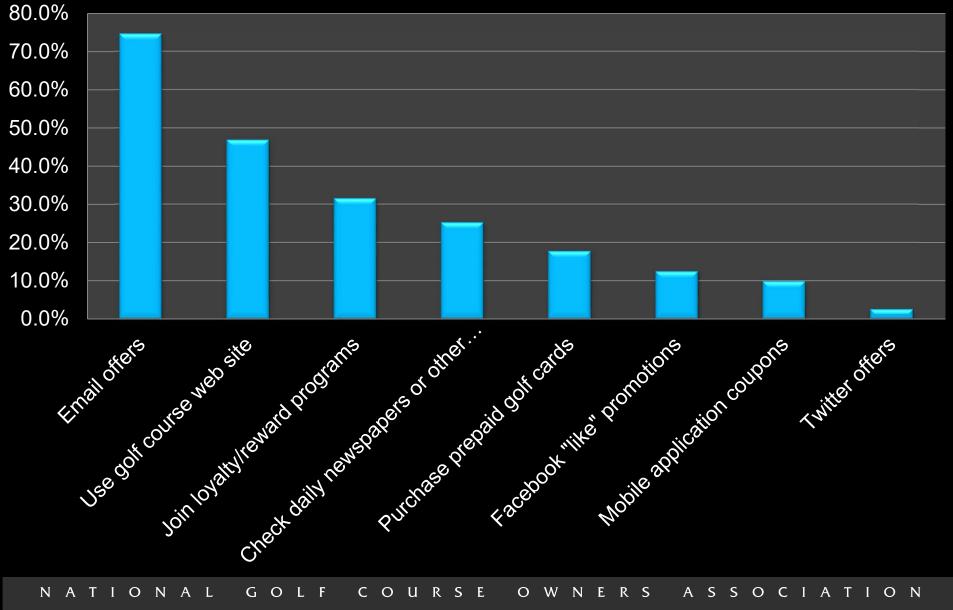
# DID YOU KNOW

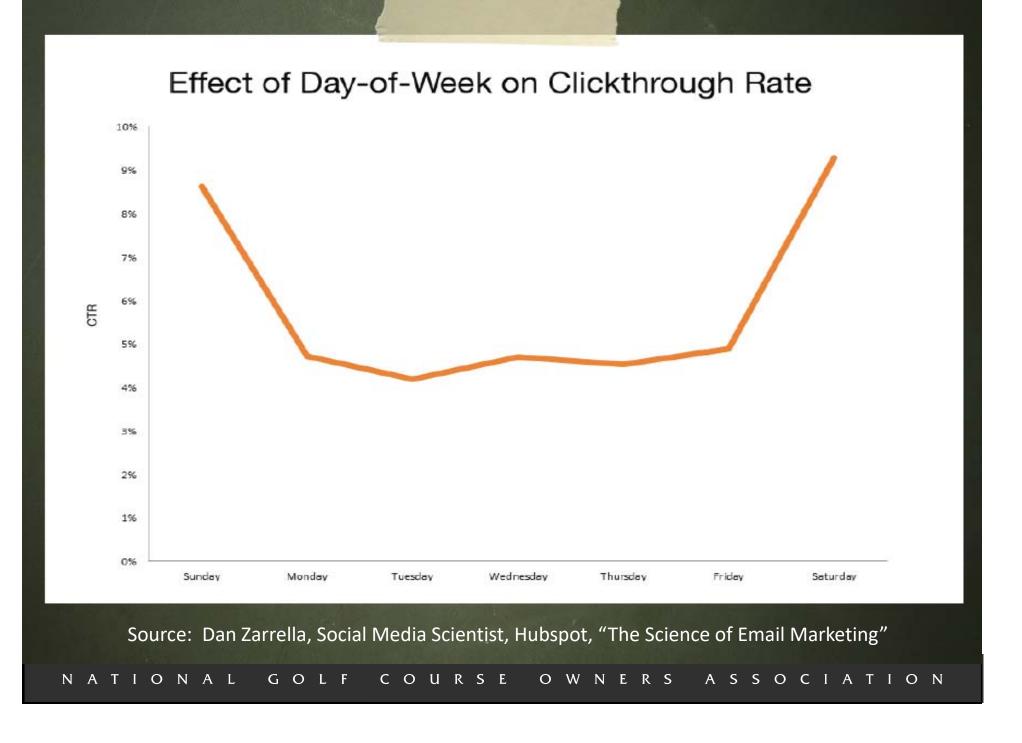
NATIONAL GOLF COURSE OWNERS ASSOCIATION

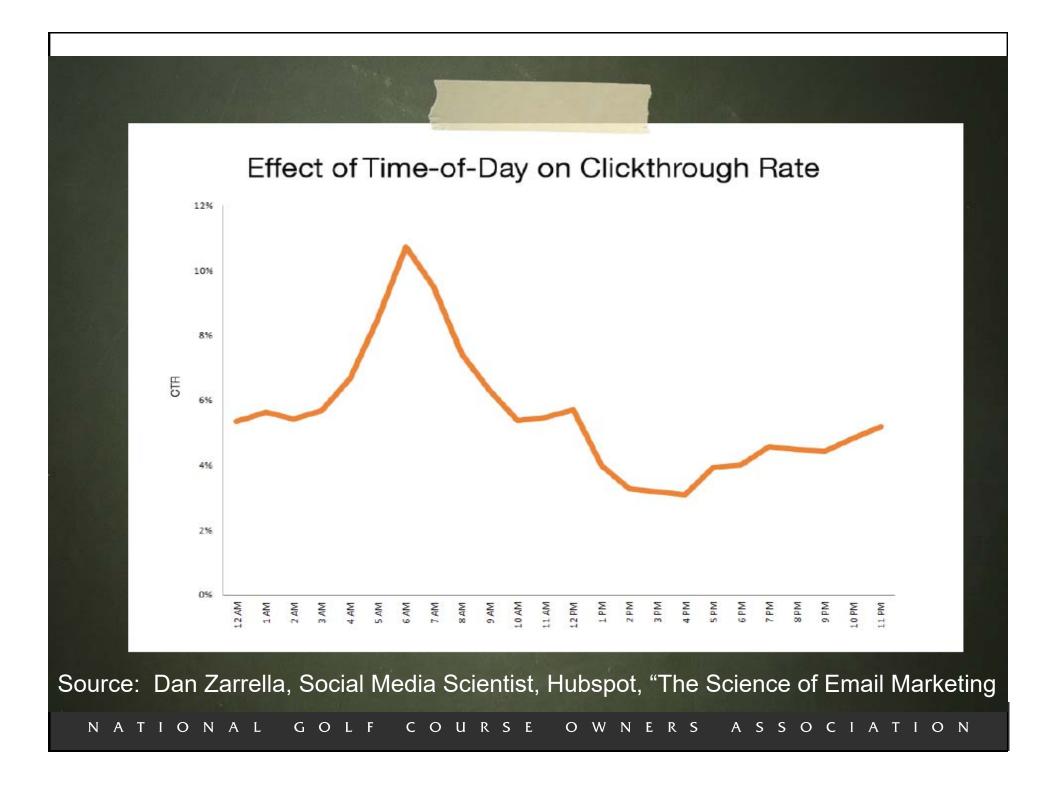
## Email - \$75 per month for 5,000 – 9,000 names

NATIONAL GOLF COURSE OWNERS ASSOCIATION

### To Learn About the Course & Specials









#### Reports

Campaigns Comparative Automation



		New Messages (3)   Log Out JJKeegan+ 25 Available Survey Responses 🛛 678 Email Addresses
Home Emails Social Events Survey	s Lists Tools Account	Help
Emails     Track the performance of your sent emails in re     Drafts     Sent Emails	al-time	New Email
		Co New Email
Search for: Type All E	mail Types 🔽	
Search         Clear Search         Hide Search Form           Compare         Delete         Displaying 1 through 25 of 549 statements	-	<< < Prev   <b>1</b> 2 3 <b>2</b>   Next > >> Results per page: 25 🗸
	Type Launch Date	Sent Open Click Bounce Unsub Conv. Revenue
Silver Creek Survey - DNO	Canvas Nov 19, 2016 6:00AM	189 35.45% 21.16% 0.00% 0.00% 0.00% 0.00 USD Actions
Silver Creek Survey - ODNC	Canvas Nov 19, 2016 6:00AM	30 86.67% 33.33% 0.00% 0.00% 0.00% 0.00 USD Actions
Silver Creek Survey	Canvas Nov 16, 2016 5:01AM	274 23.72% 13.87% 7.30% 0.73% 0.00% 0.00 USD <u>Actions</u>
Craigowan Oxford - Members - DNO	Canvas Nov 15, 2016 7:32AM	113 25.66% 15.04% 0.88% 0.00% 0.00% 0.00 USD Actions
Craigowan Oxford - Members - ODNC	Canvas Nov 15, 2016 7:30AM	102 80.39% 41.18% 0.98% 0.98% 0.00% 0.00 USD <u>Actions</u>
Craigowan Oxford - Card Holders - ODNC	Canvas Nov 15, 2016 7:32AM	44 81.82% 27.27% 0.00% 0.00% 0.00% 0.00 USD Actions
Craigowan Oxford - Card Holders - DNO	Canvas Nov 15, 2016 7:31AM	39 23.08% 5.13% 5.13% 0.00% 0.00% 0.00 USD <u>Actions</u>
Craiqowan Oxford - Members	Canvas Nov 09, 2016 4:01AM	340 66.18% 55.00% 1.18% 0.00% 0.00% 0.00 USD Actions
Craiqowan Oxford - Card Holders	Canvas Nov 09, 2016 4:02AM	123 69.92% 53.66% 0.81% 0.00% 0.00% 0.00 USD Actions
Nemadji Golf Course - ODNC	Canvas Oct 18, 2016 5:31AM	898 56.35% 9.69% 0.22% 1.67% 0.00% 0.00 USD <u>Actions</u>
Nemadji Golf Course - DNO	Canvas Oct 18, 2016 5:31AM	4,910 11.34% 4.05% 1.43% 0.45% 0.00% 0.00 USD Actions
Nemadji Golf Course	Canvas Oct 12, 2016 5:02AM	7,045 17.10% 5.11% 13.22% 0.55% 0.00% 0.00 USD Actions
Plum Creek - ODNC	Canvas Sep 27, 2016 5:05AM	1,514 60.30% 5.15% 0.00% 1.45% 0.00% 0.00 USD <u>Actions</u>
Plum Creek - DNO	Canvas Sep 27, 2016 5:02AM	5,363 8.60% 1.53% 0.26% 0.43% 0.00% 0.00 USD <u>Actions</u>
Plum Creek Golf Course	Canvas Sep 21, 2016 5:00AM	7,255 25.36% 4.48% 0.58% 0.90% 0.00% 0.00 USD Actions
August 2016 Mid Month Newsletter DNO	Canvas Aug 24, 2016 6:41AM	3,649 10.66% 0.99% 0.27% 0.22% 0.00% 0.00 USD Actions
August 2016 Mid Month Newsletter	Canvas Aug 18, 2016 10:47AM	4,910 22.95% 1.77% 0.61% 0.18% 0.00% 0.00 USD Actions
Round Rock - Kemper Sports	Canvas Aug 11, 2016 7:01AM	5 0.00% 0.00% 0.00% 0.00% 0.00% 0.00 USD Actions

		New Messages (3)   Log Out JJKeegan+ 25 Available Survey Responses 🛛 678 Email Addresses
Home Emails Social Events Survey	s Lists Tools Account	Help
Emails     Track the performance of your sent emails in re     Drafts     Sent Emails	al-time	New Email
		Co New Email
Search for: Type All E	mail Types 🔽	
Search         Clear Search         Hide Search Form           Compare         Delete         Displaying 1 through 25 of 549 statements	-	<< < Prev   <b>1</b> 2 3 <b>2</b>   Next > >> Results per page: 25 🗸
	Type Launch Date	Sent Open Click Bounce Unsub Conv. Revenue
Silver Creek Survey - DNO	Canvas Nov 19, 2016 6:00AM	189 35.45% 21.16% 0.00% 0.00% 0.00% 0.00 USD Actions
Silver Creek Survey - ODNC	Canvas Nov 19, 2016 6:00AM	30 86.67% 33.33% 0.00% 0.00% 0.00% 0.00 USD Actions
Silver Creek Survey	Canvas Nov 16, 2016 5:01AM	274 23.72% 13.87% 7.30% 0.73% 0.00% 0.00 USD <u>Actions</u>
Craigowan Oxford - Members - DNO	Canvas Nov 15, 2016 7:32AM	113 25.66% 15.04% 0.88% 0.00% 0.00% 0.00 USD Actions
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Craigowan Oxford - Card Holders - DNO	Canvas Nov 15, 2016 7:31AM	39 23.08% 5.13% 5.13% 0.00% 0.00% 0.00 USD <u>Actions</u>
Craiqowan Oxford - Members	Canvas Nov 09, 2016 4:01AM	340 66.18% 55.00% 1.18% 0.00% 0.00% 0.00 USD Actions
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Plum Creek - DNO	Canvas Sep 27, 2016 5:02AM	5,363 8.60% 1.53% 0.26% 0.43% 0.00% 0.00 USD <u>Actions</u>
Plum Creek Golf Course	Canvas Sep 21, 2016 5:00AM	7,255 25.36% 4.48% 0.58% 0.90% 0.00% 0.00 USD Actions
August 2016 Mid Month Newsletter DNO	Canvas Aug 24, 2016 6:41AM	3,649 10.66% 0.99% 0.27% 0.22% 0.00% 0.00 USD Actions
August 2016 Mid Month Newsletter	Canvas Aug 18, 2016 10:47AM	4,910 22.95% 1.77% 0.61% 0.18% 0.00% 0.00 USD Actions
Round Rock - Kemper Sports	Canvas Aug 11, 2016 7:01AM	5 0.00% 0.00% 0.00% 0.00% 0.00% 0.00 USD Actions

### Data Analytics







# 5X Decisions Faster

## Club Prophet Systems – Starting at \$350 Per Month

	From Date To Date		Stá	Start Time		End Time								
	01/01/2016 12/22/2016		5 00	5:00:00	17:5	9:59								
_	Tee Time	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Avg
M	Veekday	0.0001		0.0001	0.0001	0.0001	0.0001		0.7501	1 0001	0.0001	0.0001	0.0001	
-	6	0.00%	0.00%	0.20%	0.00%	8.93% 51.26%	8.33% 60.54%	2.46%	0.75%	1.83%	0.00%	0.00%	0.00%	1.5
-	8	11.24% 34.67%	31.25% 51.01%	29.89% 47.99%	47.63% 64.36%	65.28%	60.92%	59.60% 51.30%	67.40% 52.53%	65.37% 72.93%	33.33% 49.51%	29.14% 46.79%	9.96%	41. 51.
	9	43.00%	61.18%	54.32%	65.94%	67.76%	52.61%	40.77%	46.68%	66.13%	48.27%	47.83%	45.74%	53.
	10	43.41%		48.92%	63.32%	56.96%	40.72%	33.12%	37.50%	52.37%	43.46%	53.37%	44.78%	47.
	11	18.75%	28.87%	30.98%	26.75%	29.32%	18.85%	16.72%	14.79%	20.93%	17.34%	38.20%	33.04%	24.
	12	33.78%	56.80%	43.63%	31.38%	26.89%	19.55%	13.65%	10.21%	16.72%	14.31%	39.43%	25.00%	27.
	13	5,51%	21.21%	20.38%	25.89%	20.34%	18.04%	21.76%	18,35%	24.47%	25,73%	13.09%	6.05%	18.
	14	12.76%	22.96%	33,13%	23,23%	22.77%	23.74%	24.56%	24.74%	22.74%	22.97%	20.45%	11.38%	22.
	15	1,49%	15.18%	28.65%	50.44%	28.25%	26,56%	21.73%	32,41%	44.25%	26,58%	6.21%	0.78%	23.
	16	0.17%	1.02%	15.06%	24.49%	21.80%	26.97%	24.36%	26.45%	24.06%	7,60%	0.00%	0.00%	14.
	17	0.24%	2.14%	1.90%	8.33%	9,94%	13.92%	16.12%	14,19%	4.55%	0.51%	0.00%	0.00%	5.
	Average Available	19.08% 0.00%	32,36%	24.86%	30.66%	29.11%	26.77%	23.56%	24.75%	29.98%	22.22%	27.78%	18.19%	25.1
	Utilized	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.
M	veekend	010010	0.00010	010010	0.000	010010	0.000	010010	0.000	0.000.00	0.00101	100.001	0.0010	
	6	0.00%	0.00%	2.68%	23.17%	27.13%	47.22%	44.50%	44.19%	31.55%	26.85%	0.00%	0.00%	20.
	7	17.19%	58.09%	42.58%	51.39%	41.44%	55.15%	49.15%	49.26%	53.17%	54.93%	33.82%	26.53%	44.3
	8	36.62%	59.65%	33.48%	56.75%	64.62%	62.30%	64.61%	67.67%	56.78%	53.19%	34.32%	43.02%	52.1
	9	40.94%	50.78%	32,81%	53,42%	40.33%	51.87%	38,53%	31,99%	62,50%	27,40%	30.00%	36.98%	41.
	10	53.17%		44.20%	76,59%	57.42%	67.08%	63.51%	54.66%	58.33%	43.85%	39.29%	30.81%	55.
	11	35.63%	60.16%	29.30%	55.82%	49.35%	41.91%	30.86%	36,46%	39.34%	25.67%	32.39%	40.74%	39.
	12	47.89%	81.25%	44.30%	60.94%	38,81%	16.23%	27.82%	13,56%	31.25%	37,50%	52.24%	28.50%	40.
	13 14	6.25% 15.36%	40.91% 31.58%	22.66% 35.27%	56.00% 39.62%	37.15% 41.23%	25.77% 29.41%	15.94% 30.06%	29.69% 28.62%	34.15% 28.46%	33.67% 31.63%	17.65% 20.34%	7.81%	27.) 28.)
	15	2.81%	9.77%	12.89%	39.38%	27.78%	24.61%	35.63%	34.85%	33.21%	16.46%	3.52%	1.04%	20.
	16	0.00%	0.45%	4.02%	8.33%	10.23%	24.19%	22.26%	18.42%	7.76%	4.64%	0.89%	0.00%	8.
	17	0.50%	0.63%	0.39%	4.17%	10.07%	10.61%	7.81%	8.59%	1.95%	2.05%	0.00%	0.00%	3.
_	Average	23.79%	43.60%	21.79%	37.20%	31.51%	32.04%	30.33%	29.06%	31.22%	26.98%	25.19%	20.36%	29,
	Available	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.
	Utilized	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.
L		1	Aanagement		ge (+									

From Date	To Date	Start 1	Time End	Time (	Course Name	Custo	mer Type	Rack R	late				
01/01/2016	12/22/2016	06:00	:00 17:	59:59	All			30					
		I				I							
Tee Time (Weekday)	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Avera
6	0.00	0.00	11.00 14.00	0.00 15.94	13.89	16.07 14.66	13.58	12.00	21.04	0.00	0.00	0.00	
7 8	14.93	17.27	14.00	15.94	14.98 16.05	14.66	13.51 13.68	14.15 13.65	12.18 12.38	14.21	12.75	16.85 11.45	
9	14.42	12.81	14.06	16.93	18.06	15.20	16.29	15.58	12.30	11.97	14.62	13.93	
10	10.78	12.53	8.40	11.14	11.64	9.82	13.44	10.18	12.09	11.53	15.16	14.29	
11	13.95	13.57	12.93	13.96	13.24	9.74	14.13	12.85	14.18	16.44	12.26	9.88	
12	8.34	9.20	8.48	7.39	14.63	11.26	8.59	9.58	14.59	14.14	10.90	12.33	
13	12.90	11.49	15.69	13.64	13.32	11.65	11.44	12.57	14.51	11.85	11.12	12.67	
14	12.55	12.03	15.52	7,99	7,44	7,43	6.03	8.99	7.71	9,15	11.46	9,46	
15	12.75	4.46	4.85	6.29	11.25	11.90	10.91	11.62	5.47	4.51	8.93	12.50	
16	0.00	12.00	3.54	4.91	11.91	12.03	11.48	9.73	3.92	1.89	0.00	0.00	
17	10.00 10.43	10.00 10.75	10.00	11.51 10.31	9.65	10.44 12.20	11.49	10.80	8.72 11.62	10.00 10.05	0.00 9.44	0.00 9.45	
Average	10.45	10.75	11.03	10.51	13.01	12.20	12.05	11.81	11.62	10.05	9,44	9,45	
rand Average	10.43	10.75	11.03	10.31	13.01	12.20	12.05	11.81	11.62	10.05	9.44	9.45	
Tee Time (Weekend)	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Avera
6	0.00	0.00	6.67	24.77	31.87	29.70	28.06	25.31	26.47	23.50	0.00	0.00	
7	28.76	25,15	26.97	27.58	28,10	33.08	25,89	28,52	29.30	21.95	22.90	16.64	
	20.64	22.64	19.20	27.58	26.05	27.71	26,79	30.54	29.03	23.85	26.39	14.20	
8	22,19	25.46 17.08	20.27	29.22	27.59	28.24	23.94	33.78	23.72	18.58	28.44	19.13	
8 9	47.07	17.08	19.60	8.53	8.38	13.81	11.57	9.76	9.91 8.64	16.82 17.00	18.06	24.65	
8 9 10	17.87		14.00	10.04	20.14	0.02		19.13			21.97 14.03	13.84 13.36	
8 9 10 11	11.64	13.61	14.00	18.06	20.16	8.86	10.61		15 38	16 35		10,001	
8 9 10 11 12	11.64 11.26	13.61 12.54	12.08	5.82	23.91	17.59	18.18	15.69	15.38 17.98	16.35 11.88		9.75	
8 9 10 11 12 13	11.64 11.26 14.54	13.61 12.54 16.30		5.82 16.86	23.91 16.63	17.59 16.37	18.18 16.07	15.69 18.21	17.98	11.88	12.81	9.75 12.00	
8 9 10 11 12	11.64 11.26	13.61 12.54	12.08	5.82	23.91	17.59	18.18	15.69				9.75 12.00 10.00	
8 9 10 11 12 13 14	11.64 11.26 14.54 13.26	13.61 12.54 16.30 16.83	12.08 18.16 18.68	5.82 16.86 14.31	23.91 16.63 10.90	17.59 16.37 9.18	18.18 16.07 10.64	15.69 18.21 11.07	17.98 11.05	11.88 12.24	12.81 12.97	12.00	
8 9 10 11 12 13 14 14 15	11.64 11.26 14.54 13.26 15.14	13.61 12.54 16.30 16.83 15.56	12.08 18.16 18.68 17.54	5.82 16.86 14.31 13.54 12.57 12.83	23.91 16.63 10.90 11.87	17.59 16.37 9.18 11.00	18.18 16.07 10.64 12.14	15.69 18.21 11.07 12.44	17.98 11.05 11.65	11.88 12.24 12.14	12.81 12.97 10.50	12.00 10.00	
8 9 10 11 12 13 14 15 16	11.64 11.26 14.54 13.26 15.14 0,00	13.61 12.54 16.30 16.83 15.56 0.00	12.08 18.16 18.68 17.54 18.40	5.82 16.86 14.31 13.54 12.57	23.91 16.63 10.90 11.87 12.76	17.59 16.37 9.18 11.00 10.08	18.18 16.07 10.64 12.14 11.86	15.69 18.21 11.07 12.44 11.53	17.98 11.05 11.65 12.57	11.88 12.24 12.14 8.08	12.81 12.97 10.50 11.00	12.00 10.00 0.00	

1	Devenue Dev		C	D	E	F	G		J	K
	Revenue Ben	ichm;	arks							
2	From Date	Te	o Date	Week	к Туре	Cours	se Name			
3	01/01/2014	12/	/22/2016	Allv	Veek	eek All				
4								1		
5 b										
7	Rev	20	016	2015		2014	Yield Distribution			
8	Green Fees					16.15		16.06	17.28	0.30
9	Cart Fees					7,71		7.60	7.72	0.14
10	Merchandise					5.63			4.55	0.10
11	F&B					8.54			6.35	0.16
12		Membership				0.40		0.23	0.14	0.01
13	Others					11.63		9.67	4.68	0.22
14	Total Revenue Per Rounds				53.98		49.74	44.01	1.00	
15		Tc	otal Rounds			33,969.44	40	,283.00	41,372.78	
16		To	otal Revenue	)	1	1,833,724.53	2,003	,678.83	1,820,791.48	
17										





### J. J. KEEGAN: MY PASSION

#### CREATE VALUE FOR GOLFERS ON A FOUNDATION THAT ENHANCES THE FINANCIAL PERFORMANCE OF A GOLF COURSE.

- Golf Strategist **12** years including 7 months as GM operating golf course for client.
  - 2016 Client Engagements:

Municipalities - Cities of Arlington, Baltimore, Brookings, Enid, Minneapolis Park Board, Round Rock, South Bend, Superior Daily Fee – Cutter Creek, Cypresswood, Plum Creek, Silver Creek, Sun City Summerlin Private Clubs – Craigowan, Green Meadow, Ravenna

- Resorts Kokanee Springs
- Webinar Series: 20 golf course management teams operating 60 golf courses through a strategic planning process including: Baltimore, Bloomington, Brooklyn Park, Charlotte, Cedar Rapids, Columbus, Crystal Mountain Resort, Fort Worth, Oak Creek/Pelican Hills, Pine Meadow, San Antonio, Virginia Beach, participated.
- CEO Fairway Systems: Golf Management Software 1989 to 2005 (450 golf courses, 7 countries)
- Memberships: GCSAA. Formerly member of NGF, NGCOA and CMAA.
- Speaker: NGCOA Canada, New England Golf Course Owners, Golf Course Superintendents Association, NRPA, Golf Course Builders, PGA Sections including Wisconsin
- Professor: Clemson University, Keiser College, Holland College, Golf Academy, Professional Golfers Career College, University of Incarnate Word
- Golf Magazine Panelist: Visited 4,000+ golf courses in 46 of the 203 countries, played 1,600+ of the world's 34,011 courses
- Education & Licensing: BBA TCU, MBA University of Michigan, CPA Inactive, Caddie Scholar



### **Complimentary Resources**

Daily - I publish trends and news daily (jjkeegan) via Facebook, Twitter, and Linked.

**Frequently**, I post the best management practices I observe on Instagram (jjkeegan)

A weekly blog, a monthly newsletter and I conduct quarterly Webinars regarding the most current developments impacting golf courses for members (jjkeegan.com).

Three times a year, I lead golf course through a 9-week course in creating a strategic plan, determining the tactical resources required and the appropriate policies and procedures to ensure financial success at their facility.

Biennially, I publish an updated version of the award-winning, "Business of Golf"

# Thank you Marketing on a Shoe String



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